

Speaker Bios

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Inhi Cho Suh

General Manager

Watson Customer Engagement, IBM

Inhi Cho Suh is IBM's General Manager of Watson Customer Engagement. She is responsible for the P&L of a multibillion-dollar portfolio of SaaS and premise-based digital experience, marketing, order management and supply chain applications, and infusing AI, machine learning and analytics capabilities in the solutions.

She joined IBM in 1998 and has held numerous executive roles in product management, marketing, and business development. Previously, she was the General Manager for IBM Collaboration Solutions (ICS) where she was responsible for launching the first AI-enabled conversational collaboration solutions to market while running IBM's billion-dollar email and collaboration business. Prior to ICS, she headed IBM Analytics Strategy & Business Development, responsible for \$18B+ revenue. She was responsible for the software portfolio strategy, revenue growth, capital investment, and M&A globally. She led the strategic partnerships with Twitter, Box and acquisition of The Weather Company.

She has been a champion of diversity and inclusion throughout her career at IBM. She co-chairs IBM's Global Women Diversity Initiative across the company's nearly 400,000 employees. She was recognized in 2017 by both Aragon Research for Top Women in Technology and the California Professional Business Women's Association for Industry leadership. She was featured as one of the top IBM "rock stars" by Business Insider in 2015. She was also featured on the cover of Working Mother Magazine as one of the youngest VPs at IBM in 2009.

She is a member of the Board of Directors of DocuSign. She is a TEDTalk speaker and shared a vision of transforming healthcare with big data and advanced analytics. She received a Bachelor of Science in biology, history and women's studies from Duke University and a Juris Doctorate from North Carolina Central University School of Law.