

Lean Operations

Managing Risk and Uncertainty

ACADEMIC DIRECTORS: Achal Bassamboo and Jan Van Mieghem

TOPIC OVERVIEW – LIVE VIRTUAL FORMAT

This live virtual program will be offered in half day sessions and will include regular breaks and significant interaction with faculty and other participants. All times are Central Time.

WEEK 1	DAY 1: Monday	DAY 2: Tuesday	DAY 3: Wednesday	DAY 4: Thursday	DAY 5: Friday
8:00am - 8:30am CT		Coffee Chat (optional)	Coffee Chat (optional)	Coffee Chat (optional)	Coffee Chat (optional)
8:30am - 9:30am CT	Program Welcome and Introductions The Strategic Role of Operations Van Mieghem	Operational KPIs and The Business Process Flows Framework Bassamboo	Analyzing Process Flows: Bottlenecks <i>Pizza Pazzo</i> Van Mieghem	Impact of Uncertainty Bassamboo	Risk Management and Operational Hedging Bassamboo
9:45am - 10:45am CT	<i>Shouldice</i> Van Mieghem	<i>Armadio da Sorella</i> Bassamboo	Lean Ops Van Mieghem	Managing the Corrupting Influence of Variability <i>BAT Case</i> Bassamboo	Data driven Ops <i>UBER</i> Bassamboo
11:00am - 12:00pm CT	<i>Wriston</i> Van Mieghem	Linking KPI to Financials Bassamboo	Lean Ops, Variability and kaizen Van Mieghem	Inventory+Risk Bassamboo	Presentations and Wrap-Up Van Mieghem
12:15pm - 1:15pm CT			Project Preparation Van Mieghem	Project Preparation Van Mieghem	

Learn more and apply:
kell.gg/kxleanops

Consult with an Advisor:
execed@kellogg.northwestern.edu
847.467.6018

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