## 2013 Kellogg Marketing Leadership Summit Leading the Customer-Centered Organization

## The New MIT

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## WHOWEARE



• • • 1.0

PROVIDER OF PRODUCTS



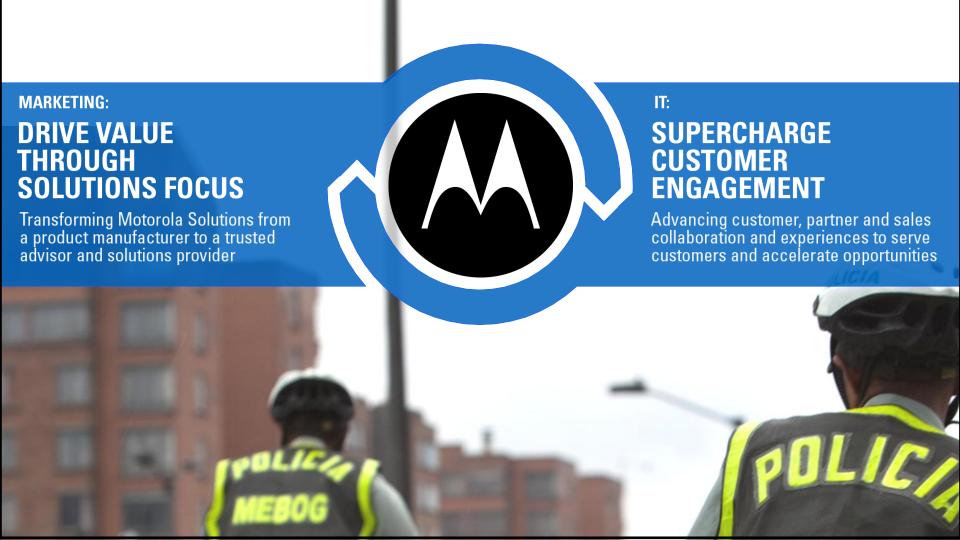
PROVIDER OF SOLUTIONS

2.0



3.0

PROBLEM SOLVER AND TRUSTED ADVISER





**PRODUCT** 

► SOLUTION

**PLACE** 

**ACCESS** 

**PRICE** 

**► VALUE** 

PROMOTION > EDUCATION

**PURPOSE** 



SUPPORTING THROUGH OPERATIONAL EXCELLENCE DIFFERENTIATING THROUGH INNOVATION

**PROGRAMS** 

**PORTFOLIO** 

**SYSTEMS** 

**PROCESSES** 

**DATA** 

INSIGHT

**OPTIMIZE** 



**AGILE** 

