

Michael Ahearne *University of Houston C.T. Bauer College of Business*

Michael Ahearne is professor of marketing and C.T. Bauer Chair in Marketing at the University of Houston. He is also executive director of the Sales Excellence Institute. Mike's research has primarily focused on improving the performance of salespeople and sales organizations. He has published more than 40 articles in leading journals and was recently recognized by the AMA as one of the 10 most research-productive scholars in the field of marketing. Mike's textbook Selling Today: Partnering to Create Customer Value is the highest grossing professional selling textbook in the world, with copies being distributed in over forty countries. Paired with the many teaching awards he has won at the MBA and undergraduate levels, Mike has a proven track record of excellence when it comes to disseminating knowledge. He was recently honored as the inaugural winner of the SEF Research Dissemination Award for the impact of his research on business practice. Before entering academia, Mike played professional baseball for the Montreal Expos and worked in marketing research and sales operations for Eli Lilly and PCS Healthcare. He actively consults on sales force effectiveness. He received his doctorate degree from Indiana University.



Jennifer Argo University of Alberta Alberta School of Business

Jennifer Argo is the Cormie Professor of Marketing at the University of Alberta. Her research primarily focuses on the impact of social influences on consumers' thoughts, feelings and behaviors. She has published in leading journals including Journal of Consumer Research, Journal of Marketing Research, Journal of Marketing, Journal of Consumer Psychology and Psychological Science. She currently serves as an associate editor at both the Journal of Consumer Research and the Journal of Consumer Psychology. She has won the Erin Anderson Award for an emerging female marketing scholar and mentor and was the cowinner of the inaugural ACR Early Career Award. She teaches principles of marketing and marketing strategy to undergraduates and consumer behavior to PhD students.



Jim Bettman *Duke University Fuqua School of Business*

Jim Bettman is Burlington Industries Professor at the Fuqua School of Business and professor of psychology and neuroscience at Duke University. His bachelor's degree in mathematics and economics and PhD in administrative sciences are from Yale University. He directs the doctoral program at the Fuqua School and has been the chair/co-chair for 39 marketing doctoral students. Professor Bettman's research focuses on consumer choice, adaptive decision making, effects of emotion and construction of identity. His publications include two books, a monograph, and over 120 research papers. He is an editorial board member for the Journal of Consumer Research and Journal of Consumer Psychology and an associate editor for the Journal of Marketing Research. He has been co-editor of the Journal of Consumer Research, president of the Association for Consumer Research, and is a fellow of the American Psychological Association, the American Psychological Society and the Association for Consumer Research.



Bryan Bollinger
NYU Stern School of Business

Bryan Bollinger is an assistant professor of marketing at New York University Stern School of Business. Bollinger's research interests lie at the intersection of marketing, empirical industrial organization and economic policy, and include technology adoption decisions by consumers and firms, demand and supply side spillover effects, and the effectiveness of marketing mix variables and policy tools in affecting consumer and firm behavior. Current research includes work on solar PV adoption, learning-by-doing in solar PV installations, green technology adoption by dry cleaning firms, heterogeneous effects of smart meter technologies, nutritional labeling and multiple projects on advertising and pro-social marketing. Bollinger received bachelor's degrees in engineering from Dartmouth College and a master's degree in economics and PhD in marketing from Stanford University. He will be starting as an assistant

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Simona Botti University of London London Business School

Simona Botti is London Business School Term Associate Professor of Marketing. She joined London Business School in 2007 after two years as assistant professor at the Johnson Graduate School of Management, Cornell University. Simona received a bachelor's degree from Bocconi University in Milan, Italy, and a MBA and PhD in marketing from the University of Chicago. Simona teaches marketing and brand management. Her research is on consumer behavior and decision making, with a focus on the psychological processes underlying perceived personal control and how different ways of providing and exercising control, including choice, power and information, influence well-being. She has published in the main psychology and consumer behavior journals, is associate editor at International Journal of Research in Marketing and in the editorial boards of Journal of Consumer Research, Journal of Consumer Psychology, Journal of Marketing, and Journal of Marketing Behavior. She cochaired the 2012 SCP Conference in Florence, Italy, the 2013 SCP Doctoral Symposium in San Antonio, Texas, the 2013 ACR Conference in Chicago, Ill., and the 2014 BDRM Conference in London.



Susan Broniarczyk

University of Texas at Austin McCombs School of Business

Susan M. Broniarczyk is the Sam Barshop Centennial Professor of Marketing Administration at the McCombs School of Business, the University of Texas at Austin. She received her PhD from the University of Florida. Her research interests center on consumer decision-making as it relates to brand and product assortment, goal pursuit, gift-giving and the influence of product recommendations and advice. Her work on these topics has been published in journals including JCP, JCR, JMR, JPPM, JPSP, JR and OBHDP. Her research has been recognized with the inaugural SCP's Early Career Award, AMA Howard-Sheth Dissertation Award, JMR O'Dell Award and JR Davidson Award and has been featured in the media including TIME, Bloomberg Businessweek and U.S. News & World Report. Susan is a current associate editor at JMR, a former associate editor at JCR, and current editorial board member at JCP and JCR. She is the president of the Society for Consumer Psychology and has served the Association for Consumer Research in roles including advisory board member, treasurer and conference co-chair.



Pradeep Chintagunta
University of Chicago

Booth School of Business

Pradeep K. Chintagunta is the Joseph T. and Bernice S. Lewis Distinguished Service Professor of Marketing at the Booth School of Business, University of Chicago. He is interested in empirically studying consumer, agent and firm behavior. He graduated from Northwestern University and has also served on the faculty of the Johnson School, Cornell University. This is the 25th anniversary of his doctoral consortium and is at the institution he graduated from. Pradeep is also proud of his vintage electronics collection and he invites anyone visiting the University of Chicago to stop by for a look.



June Cotte

Western University Ivey Business School

June Cotte is the R.A. Barford Professor in Marketing at the Ivey Business School. From 1998-2001, she was assistant professor of marketing at the Darla Moore School of Business at the University of South Carolina. She earned her doctorate from the University of Connecticut. Professor Cotte's research interests focus on behavioral issues, including how people perceive time and how that influences their behavior at work and at leisure, family influence on behavior and consumption issues in gambling. She is on the editorial review board of the Journal of Consumer Psychology. In summer 2014, she will serve as guest editor for a special issue of JBR dealing with problem drinking, gambling and smoking. Her work has appeared in the Journal of Consumer Research, Journal of Consumer Psychology, MIT/Sloan Management Review, Journal of Business Research, Journal of Strategic Marketing, Journal of Services Marketing and the Journal of Managerial Psychology, as well as in the Wall Street Journal and other journals and books. June currently serves as PhD program director at Ivey and teaches executive MBA students at Ivey's Toronto and Hong Kong campuses.



Darren DahlUniversity of British Columbia Sauder School of Business

Darren Dahl is the senior associate dean for faculty/research and the B.C. Council Innovation Professor at the University of British Columbia. His current research interests are in the areas of new product design, creativity, consumer product adoption, the role of social influence in consumer behavior and understanding the role of self-conscious emotions in consumption. His research has been presented at numerous international conferences and published in various texts and such journals as the Journal of Marketing Research, Journal of Marketing, Journal of Consumer Research, Management Science and Journal of Consumer Psychology. He currently is the incoming editor of the Journal of Consumer Research and serves on the editorial boards of the Journal of Marketing Research, Journal of Marketing and the Journal of Consumer Psychology. Dahl teaches courses in consumer behavior, marketing research and strategic marketing analysis at the undergraduate, MBA and executive education levels. He has won awards for both his research, including the Sauder School of Business Senior Research Award, and his teaching efforts, including being named a 3M Teaching Fellow and The Economist Business Professor of the Year.



Rohit Deshpande

Harvard Business School

Rohit Deshpande is Sebastian S. Kresge Professor of Marketing at Harvard Business School, where he currently teaches in the Program for Leadership Development, Owner/President Management Program and in other executive education offerings. He has also taught global branding, international marketing and first-year marketing in the MBA program as well as a doctoral seminar in marketing management. He is the faculty chair of the Global Colloquium for Participant-Centered Learning, Leadership and Corporate Accountability China and India programs and coordinator for marketing faculty recruiting. He has previously been coordinator for marketing doctoral program admissions, and faculty chair of the strategic marketing management executive program. In addition to teaching marketing, he was a part of the design and delivery team that created the leadership and corporate accountability MBA required course at HBS focusing on ethics and corporate governance. In 2008-2009, Deshpande was the Henry B. Arthur Fellow for Business Ethics.



Kristin Diehl

University of Southern California Marshall School of Business

Kristin Diehl's research focuses on how consumers search for and use product information, particularly in environments where search costs are low, assortments are large and recommendation tools may be available. She also studies how people anticipate, experience and remember events that unfold over time. Diehl has published in the Journal of Consumer Research, Journal of Marketing Research, Journal of Behavioral Decision Making and Psychological Science. In 2010, she received the Early Career Award from the Association for Consumer Research. Diehl serves as associate editor for the Journal of Consumer Research and the International Journal of Research in Marketing.



Aimee Drolet Rossi

Anderson School at UCLA

Aimee Drolet Rossi has been a faculty member at the UCLA Anderson School since 1997. She is a psychologist who studies consumer decision making, particularly the decision processes underlying consumers' choices. Much of her recent research focuses on habits and metarules, and the decision-making of older consumers. She was born and raised in Chicago. She received her bachelor's degree in classical history and a master's degree in public policy from University of Chicago, and a master's degree in cognitive psychology and a PhD in business from Stanford University.



Amber Epp University of Wisconsin-Madison Wisconsin School of Business

Amber Epp is an assistant professor of marketing at the University of Wisconsin-Madison's School of Business. Her research focuses on understanding collective phenomenon including the interplay of family and relational identities, collective goals, network agency and group decision-making. Her work has been published in the Journal of Consumer Research and the Journal of Marketing. She has co-authored book chapters on qualitative data analysis and family consumption behavior. Epp's dissertation received the inaugural Sidney J. Levy Award for outstanding consumer culture theory research. Her research has been funded by the Marketing Science Institute. She also serves on the editorial review board for Journal of Marketing and Journal of Consumer Research. Epp currently teaches consumer behavior at both the undergraduate and MBA levels. In addition, she has taught services marketing, marketing management and honors introductory marketing.



Tulin Erdem NYU Stern School of Business

Tulin Erdem joined New York University Stern School of Business as a Leonard N. Stern School Professor of Business and professor of marketing in 2006. Before joining Stern, Erdem was the E.T. Grether Professor of Business Administration and Marketing at the Haas School of Business, University of California at Berkeley, where she served as the associate dean for academic affairs, the marketing group chair and the PhD director. Her research interests include advertising, branding, consumer choice, decision-making under uncertainty, econometric modeling and pricing. She has published several papers in top field journals. She has received best paper awards, as well major research grants, including two major National Science Foundation grants. She has held editorial posts at Marketing Science, Quantitative Marketing and Economics and Journal of Consumer Research, and has been an editorial board member of several journals. She was also the editor-in-chief of Journal of Marketing Research in 2009-2012. She served as the president of INFORMS Marketing Society.



Fred Feinberg University of Michigan Ross School of Business

Fred M. Feinberg is Handleman Professor of Marketing at the Ross School of Business and professor of statistics at the University of Michigan. He holds undergraduate degrees in math and philosophy, and a PhD in marketing, all from MIT, and was previously on the marketing faculties at Duke and the University of Toronto. His research uses statistical models to explain complex decision patterns, particularly sequentially. His more recent work addresses questions in choice theory, like why people diversify or overseek variety, how categorical scales "attract" responses, and models of dyadic choice, as in online dating. He also works in Bayesian econometrics, dynamic programming, and the interfaces between marketing, psychology, and engineering. He served as senior editor for marketing at POM, AE at Marketing Science and JMR, and became co-editor of Marketing Science in January, 2014. Along with Tom Kinnear and Jim Taylor, he is author of Modern Marketing Research: Concepts, Methods, and Cases. In his spare time, he attempts piano pieces that will remain forever beyond his capabilities, and is terrorized by his 7-year-old.



Ayelet Fishbach University of Chicago Booth School of Business

Ayelet Fishbach is interested in the processes of self-regulation, specifically in the simultaneous pursuit of multiple goals. In most real-life situations, people hold and intend to pursue several concomitant goals, for example enjoying various culinary delights while also wanting a slim figure, pursuing career objectives while also wanting to spend time with family and friends. Additionally, environmental cues, social opportunities and personal factors can activate these different and potentially inconsistent motivations. Fishbach's ongoing research is set to explore the regulation of multiple goals in multiple goal systems.



Shankar Ganesan *University of Notre Dame Mendoza College of Business*

Shankar Ganesan is a professor of marketing and chair of the marketing department at the Mendoza College of Business, University of Notre Dame. Ganesan's research interests focus on the areas of interorganizational relationships, customer relationship management, buyer-seller negotiations, service failure and recovery, product recalls and new product innovation. He is the author of several articles that have appeared in leading academic journals including Journal of Marketing Research, Journal of Marketing, Journal of Retailing, Journal of Personal Selling and Sales Management, Journal of Academy of Marketing Science, Journal of Applied Psychology, Organizational Behavior and Human Decision Processes and MIT Sloan Management Review. Recently, he edited the Handbook of Marketing and Finance published by Edward Elgar. He is currently the editor-in-chief of the Journal of Retailing. Ganesan has received numerous awards and honors for his research: including the Lou Stern Award, the Davidson Award, Robert Buzzell Award, and the 2012 William O'Dell Award finalist; teaching including outstanding module in the EMBA program; and editorial service, including outstanding ERB member for JM and JR.



Hubert Gatignon

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Hubert Gatignon is the Claude Janssen Chaired Professor of Business Administration at INSEAD. He joined INSEAD in 1994 from the Wharton School of the University of Pennsylvania, where he was professor of marketing. He holds a PhD in marketing from the University of California, Los Angeles. His research interests involve the marketing of innovations including modeling the factors influencing the adoption and diffusion of innovations, marketing strategy including explaining and econometrically measuring how the effects of marketing mix variables change over conditions and over time, and statistical analysis of management data. ISI web of knowledge identifies Hubert Gatignon as a highly cited researcher and he is the recipient of the 2014 EMAC Distinguished Marketing Scholar Award. His publications have appeared in scientific journals in marketing, strategy and Economics. He is the author of Statistical Analysis of Management Data and a co-author of MARKSTRAT3: The Strategic Marketing Simulation. He recently edited New Products and Services Development, and has co-edited The INSEAD-Wharton Alliance on Globalizing: Strategies for Building Successful Global Businesses.



Markus Giesler York University Schulich School of Business

Markus Giesler is an associate professor of marketing at York University's Schulich School of Business. His research on market and consumer systems has been supported by the Social Sciences and Humanities Research Council of Canada and the European Research Council, published in top-tier academic journals such as the Journal of Consumer Research and the Journal of Marketing, covered by a wide range of media outlets such as The New York Times, TIME and Businessweek, recognized by numerous awards such as Poets & Quants' 40 Under 40, and adopted by companies such as Allergan, Apple, BMW, Google and Nestle. In addition to teaching and advising several doctoral students, Giesler serves on the editorial review board of the Journal of Consumer Research, the editorial advisory board of Consumption, Markets, and Culture, and on the board of the Consumer Culture Theory Consortium. He has also initiated the Sidney J. Levy Award, given to the best dissertation article on a culturally oriented marketing or consumer research topic published in the preceding year.



Rebecca Hamilton University of Maryland Robert H. Smith School of Business

Rebecca Hamilton is associate professor of marketing at the University of Maryland's Robert H. Smith School of Business. She has been on the faculty at the University of Maryland since 2000, when she received her PhD from the MIT Sloan School of Management. Hamilton's research focuses on consumer decision making and the effects of consumers' information processing strategies on their attitudes and choices. Her research has been published in journals such as the Journal of Consumer Research, the Journal of Marketing Research, the Harvard Business Review and the MIT Sloan Management Review. She received the Erin Anderson Award for an emerging female scholar and mentor in 2011 and she was recognized by the Marketing Science Institute as a young scholar in 2007. She currently serves as an associate editor for the Journal of Consumer Research and on the editorial review boards of the Journal of Marketing, Journal of Marketing Research, the International Journal of Research in Marketing and the Journal of Interactive Marketing. Hamilton teaches consumer behavior, brand management and research methods to undergraduate, MBA and doctoral students.



Ryan Hamilton **Emory University** Goizueta Business School

Ryan Hamilton is an associate professor of marketing at Emory University's Goizueta Business School. He received a bachelor's degree in applied physics from Brigham Young University and a PhD in marketing from Northwestern University. His research examines how brands, prices, and choice architecture influence customer decision making at the point of purchase. His research has been published in the Journal of Consumer Research, Journal of Marketing Research, Journal of Marketing, Management Science and Organizational Behavior and Human Decision Processes, and featured in The New York Times, The Wall Street Journal, TIME, USA Today, CNN Headline News, Reuters and The Financial Times. Hamilton has received awards for both his teaching and scholarship, including being named an MSI Young Scholar in 2013 and one of the World's Best 40 Business School Professors Under the Age of 40 in 2011. He is the proud father of five young children, which means he spends much of his time exhausted and slightly rumpled.



Dominique Hanssens UCI A Anderson School of Management

Dominique Hanssens is the Bud Knapp Distinguished Professor of Marketing at the UCLA Anderson School of Management. From 2005 to 2007 he served as executive director of the Marketing Science Institute. A Purdue University PhD graduate, Hanssens' research focuses on strategic marketing problems, in particular marketing productivity, to which he applies his expertise in data-analytic methods such as econometrics and time-series analysis. He has served or is serving in various editorial capacities with Marketing Science, Management Science, Journal of Marketing Research and International Journal of Research in Marketing. Five of his articles have won Best Paper awards, in Marketing Science (1995, 2001, 2002), Journal of Marketing Research (1999, 2007) and Journal of Marketing (2010), and eight were award finalists. The second edition of his book with Leonard Parsons and Randall Schultz, Market Response Models, was published in 2001 and translated into Chinese in 2003. In 2010, he was elected a fellow of the INFORMS Society for Marketing Science. He is a founding partner of MarketShare, a global marketing analytics firm headquartered in Los Angeles.



Bruce Hardie

London Business School

Bruce Hardie is professor of marketing at London Business School. He holds bachelor's and master's degrees from the University of Auckland, New Zealand, and master's and doctorate degrees from the University of Pennsylvania. His primary research interests lie in the development of data-based models to support marketing analysts and decision makers, with a particular interest in models that are easy to implement. Most of his current projects focus on the development of probability models for customer-base analysis.



John Hauser

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John R. Hauser is the Kirin Professor of Marketing at MIT's Sloan School of Management. He has co-authored textbooks on product development and is a former editor of *Marketing Science*. His awards include the Converse Award for contributions to the science of marketing, the Parlin Award for contributions to marketing research, the Churchill Award and the Buck Weaver Award for combining practice and theory. He has won many best-paper awards and his students have won major dissertation prizes. He is a founder and principal at Applied Marketing Science, Inc., a former trustee of the Marketing Science Institute, a fellow of INFORMS, a fellow and president of the INFORMS Society of Marketing. He serves on many editorial boards.



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Jan B. Heide is the Irwin Maier Chair in Marketing at the University of Wisconsin-Madison. His research, primarily focused on inter-organizational relationships, has been published in the Journal of Marketing Research, Journal of Marketing, Management Science, Academy of Management Journal, Academy of Management Review, Strategic Management Journal and Journal of Law and Economics. He has served or is currently serving on the editorial review boards for the Journal of Marketing, Journal of Marketing Research, Marketing Science, Academy of Management Review, Journal of Retailing, Customer Needs and Solutions, Journal of the Academy of Marketing Science and Managerial and Decision Economics. Jan is also an associate editor for the Journal of Marketing, and a former associate editor for the Journal of Marketing Research. He is a previous winner of the Harold Maynard award from the Journal of Marketing and a three-time winner of the Louis W. Stern Award. Jan teaches courses to undergraduate, masters, executive and PhD students. He has won several teaching awards, including a University of Wisconsin system-wide award.



Jiewen Hong

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Jiewen Hong is associate professor of marketing at the Hong Kong University of Science & Technology. She received her PhD at Kellogg School of Management at Northwestern University. She was selected as a MSI young scholar in 2013. Her research focuses on consumer information processing, affect and consumer judgment, and subjective experience in consumer judgment. Her research has been published in the Journal of Consumer Research, the Journal of Marketing Research and Journal of Experimental Social Psychology.



Mark Houston

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Mark B. Houston is department head, professor of marketing, and the Blue Bell Creameries Chair of Business at Texas A&M University. Mark also maintains active research affiliations with ASU's Center for Services Leadership and the University of Muenster. His award-winning research on channels, movie, and innovation strategy has been published in Marketing Science, Journal of Marketing, Journal of Marketing Research, Journal of Consumer Research

and Journal of Financial and Quantitative Analysis, among others. He is associate editor of Journal of Service Research. Mark served as president of the AMA Academic Council in 2012-2013 and has co-chaired the AMA Summer Educators' Conference in 2005 and the AMAñSheth Foundation Doctoral Consortium in 2010. His teaching has received awards at the national level from the Academy of Marketing Science), university level from the University of Missouri and college level from TCU's Neeley School of Business and Saint Louis University's Cook School of Business. He has conducted research, consulting and executive education activities with many firms, including AT&T, Caterpillar, Dell and IBM. He holds a PhD from Arizona State, an MBA from the University of Missouri and a bachelor's degree from Southwest Baptist University.

Ganesh Iyer

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Ganesh Iyer is the Edgar F. Kaiser Professor of Business Administration at the Haas School of Business, University of California at Berkeley. He received his PhD from the University of Toronto. He served as the associate dean for academic affairs and chair of faculty of the Haas School of Business from 2008-2010, and as the chair of the Haas Marketing Group from 2010-2011. He is currently a senior editor for Marketing Science and has been an associate editor for Marketing Science, Management Science and Quantitative Marketing and Economics. He is also a member of the board of the Informs Society for Marketing Science. His research uses economic theory to study marketing strategy problems. His areas of research are the coordination of product distribution, marketing information, Internet strategy, strategic communication and bounded rationality. His research won the Little Award in 2000 for the best paper published in Management Science and Marketing Science and he has been a finalist for this best paper award on four other occasions ñ in 1998, 2003, 2005 and 2012. Two of his papers were finalists for the 2012 ISMS Long Term Impact Award.



Sandy Jap *Emory University Goizueta School of Business*

Sandy Jap's research focuses on the development and management of interorganizational relationships, multichannel management and design, and e-procurement processes such as online reverse auctions. This research has been published in a variety of books and journals, including: the Journal of Marketing Research, Journal of Marketing, Marketing Science, Management Science and Organization Science. She has received numerous awards and distinctions, including the Lou Stern Award, an MSI Young Scholar award and an O'Dell award finalist. Currently, she is president-elect for the AMA Academic Council, an editorial board member at the Journal of Marketing Research and Marketing Letters and an area editor for the International Journal of Research in Marketing. Prior to Goizueta, she was on the faculty at the Sloan School of Management at MIT and has been a visiting faculty at the Wharton School. She received her PhD from the University of Florida.



Barbara Kahn University of Pennsylvania The Wharton School

Barbara Khan is Baker Professor of Marketing and the director of Baker Retailing Center at The Wharton School at the University of Pennsylvania. Prior to rejoining Wharton in 2011, Barbara served as the dean and Schein Professor of Marketing at the School of Business Administration, University of Miami. Before becoming dean at UM, she spent 17 years at Wharton as Silberberg Professor of Marketing. She was also vice-dean of the Wharton undergraduate program. Barbara is an internationally recognized scholar on variety seeking, brand loyalty, retail assortment and consumer and patient decision-making. She has published more than 60 articles in the leading academic marketing journals. She co-authored Grocery Revolution: The New Focus on the Consumer and recently published Global Brand Power: Leveraging Branding for Long-Term Growth. Barbara has been elected president of ACR, elected president of JCR Policy Board and selected as a MSI Trustee. She was an AE at JCR and is currently an AE at Marketing Science and Journal of Marketing. She is or has been on the editorial boards of JMR, Marketing Science, JM, JCR, JBDM, and Marketing Letters.



Kevin Lane Keller *Dartmouth College Tuck School of Business*

Kevin Lane Keller is the E. B. Osborn Professor of Marketing at the Tuck School of Business at Dartmouth College. Keller's academic resume includes degrees from Cornell, Duke and Carnegie-Mellon universities, award-winning research and faculty positions at Berkeley, Stanford and UNC. His textbook, *Strategic Brand Management*, has been adopted at top business schools and leading firms around the world. He is also the co-author with Philip Kotler of the all-time best-selling introductory marketing textbook, *Marketing Management*. From July 1, 2013 to July 1, 2015, he is serving as the executive director of the Marketing Science Institute.



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Punam A. Keller is the Charles Henry Jones Third Century Professor of Management at the Tuck School of Business at Dartmouth College, where she teaches social marketing to the MBA students and strategic marketing to health practitioners studying toward a master's in the science of health care delivery. Her general area of expertise lies in consumer decision-making and choice behavior. She serves on the editorial boards of the Journal of Consumer Research, the Journal of Marketing Research, and the Journal of Public Policy and Marketing. She was also president of the Association for Consumer Research. Her work focuses on two areas of well-being: wealth and health. She has worked with the U.S. Department of Treasury, Financial Industry Regulatory Authority, Consumer Financial Protection Bureau, National Endowment for Financial Education, AARP and SSA to improve financial fitness for Americans. As a member of the Behavioral Consumer Research Group and Adherence Panel at CVS/Caremark, she leads a variety of projects to increase prescription drug adherence. She is a board member of PSI, the largest NGO providing health products and services to the poorest most isolated people in the world.

Amna Kirmani

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Amna Kirmani is director of doctoral programs and professor of marketing at the Robert H. Smith School of Business at the University of Maryland. Her research interests include persuasion knowledge, behavioral signaling, social influence and branding. Her work has been published in several journals, including the Journal of Consumer Research, Journal of Marketing Research, Journal of Marketing and Journal of Consumer Psychology. Her papers have won the Paul Green Award in the Journal of Marketing Research, the Maynard Award in the Journal of Marketing, the Best Paper Award in the Journal of Advertising and Article of the Year at AMA TechSIG. She is an associate editor at the Journal of Marketing and the Journal of Consumer Psychology and serves on the editorial board of the Journal of Marketing Research, the Journal of Consumer Research and the Journal of Interactive Marketing. She is president-elect of the Association for Consumer Research.



Ajay Kohli Georgia Tech Scheller College of Business

Ajay K. Kohli is the Gary T. and Elizabeth R. Jones Chair at Georgia Tech. He has previously taught at Emory University, Harvard Business School and The University of Texas at Austin. Kohli's research focuses on market orientation, sales management and B2B marketing. He has received the Alpha Kappa Psi award, the inaugural Sheth Foundation/Journal of Marketing award, and the Sheth best paper award. He is one of three recipients of the 25-year AMA Doctoral Consortium Fellow Excellence award for his year. He is an ISBM Fellow, a recipient of the Mahajan award for marketing strategy research and the Jack G. Taylor Teaching Excellence Award at UT at Austin. He is among the 100 most cited authors in business and economics combined in a decade. Two of his articles are among the 10 most cited Journal of Marketing articles in a quarter century. Kohli has served as the editor-in-chief of the

Journal of Marketing. He has served as the founding associate dean and director of doctoral programs at the Goizueta Business School, Emory University. Kohli's undergraduate degree is from IIT-Kharagpur, his PGDM (MBA) from IIM-Calcutta and PhD from the University of Pittsburgh.



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Manfred Krafft is director of the Institute of Marketing and professor at University of Muenster, Germany. Prior to his current position, he was the Otto Beisheim Endowed Chair of Marketing at WHU. He earned his PhD from the University of Kiel, Germany. Currently, he serves as editor of Journal of Personal Selling & Sales Management. Manfred is known for his academic contributions in CRM, direct marketing and sales management. His papers have been published in journals including Journal of Marketing, Journal of Marketing Research, Marketing Science, International Journal of Research in Marketing, Journal of the Academy of Marketing Science and Journal of Service Research. Manfred was the winner of the inaugural Practice Prize of the INFORMS Society for Marketing Science. His books on international direct marketing and retailing in the 21st century have appeared in French, English, German and Korean.



V Kumar Georgia State University Robinson College of Business

V. Kumar (VK), the Regents Professor and Chang Jiang Scholar at Georgia State University, has been recognized with seven lifetime achievement awards in various areas of marketing. He has also received the Paul D Converse Award, Sheth Foundation/JM Award, Robert Buzzell Award, Davidson Award, Paul H. Root Award, Don Lehmann Award and Gary L Lilien ISMS-MSI Practice Prize Award. He has published more than 200 articles in scholarly journals in marketing including the JM, JMR, Marketing Science, Management Science, OR, HBR and SMR. VK has written more than 15 books, including Managing Customers for Profit, CRM, CLV, Marketing Research, Profitable Customer Engagement, Statistical Methods in CRM and International Marketing Research. VK spends his (free) time visiting business leaders to identify challenging problems to solve. VK has worked with Global Fortune 1000 firms including IBM, P&G, Prudential, ING, HSBC, Comcast and Polo Ralph Lauren to maximize their profits. Recently, VK has been chosen as a Legend in Marketing, so his work will be published in a 10-volume encyclopedia with commentaries from scholars worldwide. VK is the incoming editor-in-chief of the Journal of Marketing.



Cait Lamberton University of Pittsburgh Katz Graduate School of Business

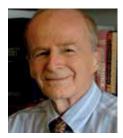
Cait Lamberton is Fryrear Fellow and associate professor of marketing at the University of Pittsburgh's Katz School of Business. Her consumer behavior classes at the undergraduate, MBA and PhD levels have earned Professor of the Year and best teacher in the marketing major honors in numerous years. In 2013, she was named an MSI Young Scholar and received ACR's Early Contribution award for contributions to consumer research. She is also an affiliated researcher with the White House's Social and Behavioral Science team, working primarily on projects at the Department of Education.



Don Lehmann Columbia Columbia Business School

Donald R. Lehmann is George E. Warren Professor of Business at Columbia University Graduate School of Business. He has a bachelor's degree in mathematics from Union College, Schenectady, N.Y., and a master's degree and PhD from the Krannert School of Purdue University. His research interests include modeling choice and decision making, meta-analysis, the introduction and adoption of innovations, and the measurement and management of marketing assets. He has taught courses in marketing, management and statistics at

Columbia, and has also taught at Cornell, Dartmouth and New York University. He has published in and served on the editorial boards of Journal of Consumer Research, Journal of Marketing, Journal of Marketing Research, Management Science and Marketing Science and was the founding editor of Marketing Letters and editor of the International Journal of Research in Marketing. In addition to numerous journal articles, he has published several books, including: Market Research and Analysis, Analysis for Marketing Planning, Product Management, Meta Analysis in Marketing and Managing Customers as Investments.



John D.C. Little
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John D.C. Little is an Institute Professor at MIT and professor of management science in the Sloan School. His career spans five decades and several fields. He has published papers in operations research, decision support systems and especially marketing science. In operations research, he is best known for his proof of the queuing formula, L=(lambda)W, commonly known as Little's Law. A pioneer in marketing science, Little has done research on a broad set of modeling and decision support issues, including models of choice behavior, adaptive control of promotional spending and marketing mix models for consumer packaged goods. When the Internet burst on the scene, Little was quickly attracted and co-taught the first course on e-commerce at MIT. Among Little's honors, he has received the Parlin and Converse Awards of the AMA and several honorary degrees. He has been active in professional societies, having been president of ORSA and later TIMS and chaired the committee that led to their merger into INFORMS. Little was its first president. He is a fellow of INFORMS, AAAS and the INFORMS Society for Marketing Science. He was elected to the National Academy of Engineering in 1989.



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Educator award and the Converse award from the AMA. He was elected an inaugural fellow in ISMS and a fellow in INFORMS. He was the president of ISMS, the INFORMS Society of Marketing Science. He was the editor of Marketing Science for three years and the consulting editor for JM's special issue on CRM. He is chairman of the board of directors for BioElectronics, a small biotech firm, and serves on the board for the startup Bivarus.



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Gerard J. Tellis is professor of marketing and management, Neely Chair of American Enterprise, and director of the Center for Global Innovation at the USC Marshall School of Business. He specializes in innovation, new product diffusion, emerging markets and advertising. He has published five books and more than 100 papers that have won more than 20 awards. He is a distinguished professor of marketing, Erasmus University and research professor at the Judge Business School, Cambridge University. He is an associate editor at Marketing Science and Journal of Marketing Research and VP of external relations for INFORMS Society of Marketing Science. He received his PhD from the University of Michigan.



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Jacquelyn Thomas is an Associate Professor of Marketing at the Cox School of Business of Southern Methodist University. Her research is in the areas of CRM, direct marketing, multi-channel retailing and marketing communications. She has published in the Journal of Marketing Research, Journal of Marketing, Marketing Science, Harvard Business Review, Journal of the Academy of Marketing Science, Journal of Retailing, International Journal of Research in Marketing, Journal of Service Research, and the Journal of Interactive Marketing. She has won the Marketing Science Institute/ H. Paul Root Award and the Journal of Interactive Marketing best paper award. She is on the editorial board of the Journal of Marketing. Currently she teaches Marketing Management, Business Metrics, and Marketing implementation. She has served on the faculty of Stanford University, Emory University, Northwestern University and at Southern Methodist University. She has won several teaching awards and an Innovative teaching award. She holds a Ph.D. and M.S. in Marketing, and a B.A. in Mathematics all from Northwestern University.



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Stijn van Osselaer is professor of marketing at Cornell's Johnson Graduate School of Management. His research focuses on branding, customer loyalty and the influences of learning, memory and cognition in consumers' decisions. Stijn's work has appeared in the Journal of Marketing Research, Journal of Consumer Research, Journal of Marketing and several other scientific journals. He is an associate editor at the Journal of Consumer Research and serves on the editorial review boards of the Journal of Marketing, Journal of Consumer Psychology and International Journal of Research in Marketing. At Johnson, Stijn teaches the core marketing course. He previously taught at the University of Chicago's Booth School of Business, London Business School and Rotterdam School of Management. In 2012-2013, he was a visiting research scholar at the University of Colorado's Leeds School of Business. Stijn is the president-elect of the Society for Consumer Psychology, co-chaired the 2010 annual conference of the Association for Consumer Research, and served as a member of ACR's board of directors. He has won awards for research, teaching and service.



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Jing (Alice) Wang is associate professor of marketing and Henry B. Tippie Research Fellow in the Tippie College of Business at the University of Iowa. She received a PhD in marketing from the Kellogg School of Management at Northwestern University. Her research focuses on the effectiveness of marketing communications. She seeks to improve marketing communication effectiveness by understanding how consumers may differ on personality traits, processing styles, motivational orientations and individual differences. She also studies how media strategies can enhance the effectiveness of marketing communications. Her research has appeared in the Journal of Marketing Research, the Journal of Consumer Research, and the Journal of Consumer Psychology.



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Kate White is associate professor and division chair of Marketing and Behavioral Science at the Sauder School of Business, University of British Columbia. Kate holds a professorship in consumer insights, prosocial consumption and sustainability, where she teaches courses in consumer behavior and sustainability marketing at the bachelor's, master's and doctorate levels. Kate's research is focused on how social influence impacts consumer decisions and choices. In addition, she is interested in sustainability marketing and encouraging ethical consumer behaviors. Kate has received the Dean's Award for Research Excellence and has been identified as Young Scholar by the Marketing Science Institute. She currently serves as associate editor for the Journal of Marketing Research and is on the editorial review board of the Journal of Consumer Research and the Journal of Consumer Psychology. Her research has been presented at numerous national and international conferences. Kate's published work has appeared in top tier journals including Journal of Marketing Research, Journal of Consumer Research, Journal of Marketing, Journal of Consumer Psychology and Journal of Personality and Social Psychology.



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David Wooten is the Alfred L. Edwards Associate Professor of Marketing at the University of Michigan's Ross School of Business. He previously served on the faculties of Columbia University and the University of Florida. David's research focuses on social influences on consumption, self-presentation and consumer culture. His work has been published in leading outlets for consumer research and has been cited in such outlets as The New York Times and CNN.com. His article on ridicule as a mechanism for consumer socialization was a finalist for the JCR Best Paper award in 2009 and his research on knowledge signaling in

word-of-mouth communications, with Grant Packard, won the best paper award at the 2011 SCP Conference. He is on the editorial review boards of the Journal of Consumer Research, Journal of Consumer Psychology and Journal of Sport Management. He has served as cochair for the 2013 AMA-Sheth Doctoral Consortium, co-chair of the 2013 ACR Forums, cochair for the 2009 ACR Doctoral Symposium, co-chair of the 2009 CCT Conference, chair of the SCP Ethnic Minority Affairs Committee and as a member of the program committee for multiple ACR and SCP conferences.



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Sha Yang is a professor of marketing at Marshall School of Business at the University of Southern California. She received her bachelor's degree in international economics from Renmin University of China, master's degrees in economics, statistics and marketing, and a PhD in marketing from The Ohio State University. Her research focuses on developing models and making inferences on consumer purchase behavior and market competition. Her recent research interests include Internet advertising and word of mouth. Yang has published more than 20 articles and serves on the editorial board of Journal of Marketing Research, Marketing Science, Quantitative Marketing and Economics and Marketing Letters. Yang has collaborated with companies such as Visa, Miller Brewing Company, PepsiCo, CBS, Nielsen Media Research, Kantar Group, Taobao.com and CCTV.

Carolyn Yoon

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Carolyn Yoon is an associate professor of marketing at the Stephen M. Ross School of Business. She is also affiliated with the department of psychology and the Institute for Social Research at the University of Michigan. Her research interests are focused on understanding psychological and neural mechanisms underlying judgment and decision processes across the lifespan in socio-cultural and consumer-related contexts. Her recent projects include examining how contextual factors influence consumption and decision-making among older consumers and exploring the neural bases of consumers' judgments. She is an expert in cultural neuroscience, an emerging research discipline that investigates cultural variation in psychological, neural and genomic processes as a means of understanding the relationship among these processes and their effects on behavioral outcomes. She is an associate editor at the Journal of Marketing Research, and serves on the editorial boards of numerous journals including the Journal of Consumer Research and the Journal of Consumer Psychology. She is a fellow of the Association for Psychological Science.



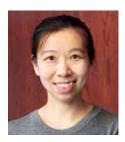
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Jie Zhang is associate professor of marketing and the Harvey Sanders Fellow of Retail Management at the Smith School of Business at the University of Maryland. She received her doctorate in marketing from the Kellogg School of Management at Northwestern University. Her research applies advanced econometric and statistical models to study consumer purchase behaviors and various retail strategies. Her recent projects focus on online promotion customizations and shopping behavior, loyalty programs and innovative promotion strategies in the digital and multichannel retail environments. Jie has published articles in top marketing and management journals such as Marketing Science, the Journal of Marketing Research and Management Science, and has won several prestigious research awards. She serves on the editorial review board of the Journal of Marketing and the International Journal of Research in Marketing, has been appointed as an associate editor for Customer Needs and Solutions and has won the Journal of Marketing Outstanding Reviewer Award. Jie teaches advanced marketing analytics models and retail management at the Smith School and has won many teaching awards.



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Juanjuan Zhang is associate professor of marketing at the MIT Sloan School of Management. She holds a PhD in business administration from the University of California Berkeley and a bachelor's degree from Tsinghua University. Zhang studies social interactions and marketing strategies. Her research covers industries such as consumer goods, social media and healthcare, and functional areas such as product development, pricing and sales. Her work combines theoretical and empirical methods, aiming to understand the root cause of market phenomena and derive optimal strategy recommendations. Zhang is a winner of the Frank Bass Award for the best marketing thesis, a two-time finalist for the John Little Award for the best marketing paper and a Marketing Science Institute Young Scholar. She is an associate editor of Management Science and Quantitative Marketing and Economics. She also serves as the vice president of membership of the INFORMS Society for Marketing Science. Zhang teaches marketing management at MIT Sloan. Among other recognitions, she has received the MIT Arbeloff Fund for Excellence in Education and the Jamieson Prize ñ the most prestigious of MIT Sloan's teaching awards.



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Rui (Juliet) Zhu is professor of marketing at Cheung Kong Graduate School of Business, Beijing, China. She has done extensive research on consumer behavior, creativity and advertising. Juliet has published in leading journals including Science, JCR, JMR and JCP. She currently serves as an associate editor at JCP and on the editorial board at JCR. Juliet received her PhD from the University of Minnesota. Prior to joining CKGSB, she was on the faculty at UBC and Rice University.

CONSORTIUM FACULTY MISSING BIOS AND PHOTOS

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Karsten Hansen, University of California, San Diego

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Sharon Shavitt, University of Illinois at Urbana-Champaign

Vishal Singh, New York University