

# Module 6: Principal-Agent Problem with Subjective Evaluations

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- In the basic moral hazard problem, the output  $q$  is (i) observable by all parties, and (ii) verifiable by an external observer (*e.g.*, a court of law).
- What if it is not observable to the agent ?

## Model:

- Agent takes action  $a \in \{H, L\}$ .
- Cost of effort  $c(H) > c(L) = 0$ .
- Output  $q \sim f(q|a)$  and  $q \in \{q_1, \dots, q_N\}$ .
- Strict MLR:  $\frac{f(q_i|H)}{f(q_i|L)} > \frac{f(q_{i-1}|H)}{f(q_{i-1}|L)}$  for all  $i$ .
- Principal wishes to implement  $a = H$ .
- $q$  is private information of the principal.
- Principal is risk neutral; agent is risk averse and has utility  $u(\cdot)$ .

- Principal's Problem:

$$\begin{aligned}
 & \max_{w(\cdot), t(\cdot)} \mathbb{E}[q - t(q) | H] \\
 & \text{s.t. } \mathbb{E}[u(w(q)) | H] - c(H) \geq \bar{u} \quad (\text{agent IR}) \\
 & \quad \mathbb{E}[u(w(q)) | H] - c(H) \geq \mathbb{E}[u(w(q)) | L] \quad (\text{agent IC}) \\
 & \quad q - t(q) \geq q - t(\tilde{q}) \quad \forall \tilde{q} \quad (\text{principal IC}) \\
 & \quad t(q) \geq w(q) \quad (\text{feasibility})
 \end{aligned}$$

- Notation:
  - $t(q)$  : what the principal pays given output  $q$ .
  - $w(q)$  : what the agent is paid given output  $q$ .
- *Claim:*  $t(q) = \text{constant}$  for all  $q$ .

*Proof.*

- Pick any  $q_i$  and  $q_j$ . The principal's IC implies that

$$\left. \begin{array}{l} q_i - t(q_i) \geq q_i - t(q_j) \\ q_j - t(q_j) \geq q_j - t(q_i) \end{array} \right\} \implies \left. \begin{array}{l} t(q_i) \leq t(q_j) \\ t(q_j) \leq t(q_i) \end{array} \right\} \implies t(q_i) = t(q_j)$$

- Therefore,  $t(q) = \text{constant}$  for all  $q$ .

□

- *Claim:*  $w(q) < t(q)$  for some  $q$  (*i.e.*, the principal must “burn” money in some states).

*Proof.*

- Suppose not. *Because*  $t(q) = \text{constant}$  for all  $q$ , it must be that  $w(q) = \text{constant}$  for all  $q$ .
- But then the agent's IC cannot be satisfied (because  $c(H) > 0$ ).

□

- Write the Lagrangian:

$$\begin{aligned} L = & \sum_i [q_i - t(q_i)] f(q_i | H) + \lambda \left[ \sum_i u(w(q_i)) f(q_i | H) - c(H) - \bar{u} \right] \\ & + \mu \left\{ \sum_i u(w(q_i)) \left[ 1 - \frac{f(q_i | L)}{f(q_i | H)} \right] f(q_i | H) - c(H) \right\} \\ & + \sum_i \psi(q_i) [t(q_i) - w(q_i)] \end{aligned}$$

- *Claim:*  $w(q) < t(q)$  if and only if  $q = q_1$ .

*Proof.*

- Because  $w(q) < t(q)$  for some  $q^*$ , by complementary slackness,  $\psi(q^*) = 0$ .
- Take FOC w.r.t  $w$  and evaluate it at  $q^*$ :

$$u'(w(q)) \left[ \lambda + \mu \left( 1 - \frac{f(q^*|L)}{f(q^*|H)} \right) \right] f(q^*|H) = 0 \quad (1)$$

- Strict MLR  $\implies$  (1) can hold only for one state.

– Therefore,  $\psi(q) > 0$  for all  $q \neq q^*$ .

- For states  $q_i \neq q^*$ :

$$u'(w(q_i)) \left[ \lambda + \mu \left( 1 - \frac{f(q_i|L)}{f(q_i|H)} \right) \right] f(q_i|H) = \psi(q_i) > 0 \quad (2)$$

- Strict MLR, (1) and (2)  $\implies q^* = q_1$ .

□

- Optimal contract:

$$w(q) = \begin{cases} w_H & \text{if } q \geq q_2 \\ w_L & \text{if } q = q_1 \end{cases} \quad \text{and } t(q) = w_H \text{ for all } q.$$

- Principal pays a constant wage, and he “burns” money in the lowest state.
- *Intuition:* The principal punishes only in the lowest state, which is the state where a deviation (to  $a = L$ ) is most likely to have occurred.

- Determining wages:

– Let  $p(a) = \Pr\{q \geq q_2 | a\}$ .

– Two equations:

$$\text{(Agent's IR)} \quad u(w_H) p(H) + u(w_L) [1 - p(H)] - c(H) = \bar{u}$$

$$\text{(Agent's IC)} \quad u(w_H) p(H) + u(w_L) [1 - p(H)] - c(H) = u(w_H) p(L) + u(w_L) [1 - p(L)]$$

– These two equations pin down  $w_H$  and  $w_L$ .

- Implications:

- Compressed wage schedule.
- Most workers get some (subjective) performance evaluation.
- Worker gets punished if his performance is too bad.

o Intuition:

- Principal must pay the same amount irrespective of output.
- She wants to minimize the amount of wasted resources

$$\sum_i [t(q_i) - w(q_i)] f(q_i | H)$$

- This is best done by punishing in the lowest state, which is the state where a deviation is most likely to have occurred.

o What if the principal could sell the money “burned” when  $q = q_1$  in an ex-ante contract?

- Firm pays out  $t = \max_q w(q) = w_H$ .
- Agent gets  $w(q)$ .
- 3<sup>rd</sup> party gets  $w_H - w(q)$  and pays  $\mathbb{E}[w_H - w(q) | H] = (w_H - w_L)[1 - p(H)]$  up-front.  
*i.e.*, principal can obtain additional profit  $(w_H - w_L)[1 - p(H)]$ .

## References

Board S., (2011), Lecture Notes.

MacLeod B., (2003), “Optimal Contracting with Subjective Evaluation”, *American Economic Review*.