

Module 10: Relational Contracts

Information Economics (Ec 515) · George Georgiadis

- Insofar, output has been assumed to be
 - observable and *verifiable*; *i.e.*, it can be enforced by a court of law ;
 - or not observable at all (by the agent).
- Both are extreme assumptions!
 - Performance evaluation is often based on “soft information”.
- Suppose that output is observable to both parties, but not verifiable.
- Parties can use repeated interaction to ensure that the firm pays for good performance.

A Simple Model of Discretionary Bonuses

- Time $t \in \mathbb{N}$.
- Output is binary: $x_t \in \{H, L\}$.
- In each period t , agent chooses effort $a_t = \Pr \{x_t = H\} \in [0, 1]$.
 - Cost of effort $c \frac{a_t^2}{2}$, where $c < H - L$.
- Compensation consists of base salary s and bonus b that principal “promises” to pay if $x_t = H$.
 - Both parties observe x_t , but it cannot be contracted on, so the principal can renege on her promise to pay b .
- Both parties are risk neutral and discount rate is $\delta \leq 1$.
 - The larger δ is, the more the parties “care” about the future.

Timing: In each period t

1. Principal offers a compensation package $\{s, b\}$.
 - $\{s, b\}$ is chosen to maximize her expected discounted profit.
2. Agent accepts or rejects it in favor of alternative employment $\bar{U} = L$.
3. If the agent accepts, he exerts effort $a_t \in [0, 1]$ at cost $c \frac{a_t^2}{2}$.
 - The principal does not observe the agent's effort choice.
4. Both parties observe x_t .
5. If $x_t = H$, the principal chooses whether to pay the agent bonus b .

First best outcome:

- Total surplus:

$$S(a_t) = \underbrace{(1 - a_t)L + a_t H}_{\text{expected payoff}} - \underbrace{c \frac{a_t^2}{2}}_{\text{effort cost}}$$

- Principal chooses effort: $a_t \in \max \left\{ L + a(H - L) - c \frac{a^2}{2} \right\}$
 - First order condition: $(H - L) - ca > 0$ for all $a \in [0, 1] \implies a^{fb} = 1$.
 - Pays salary $s = L$ and $b = 0$.

One-shot Game (no repetition):

- Principal will renege on promise to pay bonus b .
- Agent will choose effort $a = 0$ and produce output $x_t = L$.
- Principal will pay salary $s = L$, earning 0 profit.

Repeated Game

- The equilibrium of the one-shot game is also an equilibrium of the repeated game.
 - Can we construct another equilibrium where agent chooses higher effort?
- WLOG we can assume that the agent uses a grim-trigger strategy.

- This is the worst possible penalty here (Abreu, Pearce and Stachetti, JET, 1984).
- If the principal reneges on promise, then the agent chooses $a = 0$ forever after (giving the principal profit 0).

- Given contract $\{s, b\}$, if agent believes that principal will pay bonus:

$$a_t \in \arg \max_a \left\{ s + ab - c \frac{a^2}{2} \right\}$$

- First order condition: $a^*(b) = \frac{b}{c}$ (for $b \leq c$).

- Agent will accept contract if $s + a^*(b)b - c \frac{(a^*(b))^2}{2} \geq L$.

- Principal will offer minimum salary that agent will accept: $s + a^*(b)b = L - \frac{b^2}{2c}$

- Then the principal's expected profit (per period) is

$$V(b) = \underbrace{L + a^*(b)(H - L)}_{\text{net profit}} - \underbrace{[s + a^*(b)b]}_{\text{payroll cost}} = \frac{b(H - L)}{c} - \frac{b^2}{2c}$$

- Will the principal choose to pay the bonus if $x_t = H$? Yes if

$$\begin{aligned} (H - s - b) + \delta V(b) &\geq (H - s) + \delta 0 \\ \iff b &\leq \delta V(b) \\ \iff b &\leq 2 \left(H - L - \frac{c}{\delta} \right) \end{aligned}$$

- The cost of paying the bonus is $\$b$.
- The cost of not paying the bonus is $\$ \delta V(b)$.

- Principal solves

$$\begin{aligned} \max_b & \quad \frac{b(H - L)}{c} - \frac{b^2}{2c} \\ \text{s.t.} & \quad b \leq 2 \left(H - L - \frac{c}{\delta} \right) \end{aligned}$$

- First order condition: $\frac{(H-L)-b}{c} > 0$ for all $b \leq c$.
- Solution: $b^* = \min \left\{ c, 2 \left(H - L - \frac{c}{\delta} \right) \right\}$
- Observe that b^* increases in δ .

Lessons Learned

- In a long-term relationship, the principal has a reputation to protect.
- By renegeing on her promise to pay the bonus, she loses her reputation, and the agent will not exert effort in the future.
- The value of reputation increases in her patience (*i.e.*, in δ).
- Principal would like to promise bonus $b = c$ (to induce first best effort), but this promise is not credible unless she is patient enough.

References

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