# Coordinating Investment, Production, and Subcontracting

Jan A. Van Mieghem

Kellogg Graduate School of Management, Northwestern University, 2001 Sheridan Road, Evanston, Illinois 60208-2001 vanmieghem@nwu.edu

We value the option of subcontracting to improve financial performance and system coordination by analyzing a competitive stochastic investment game with recourse. The manufacturer and subcontractor decide separately on their capacity investment levels. Then demand uncertainty is resolved and both parties have the option to subcontract when deciding on their production and sales. We analyze and present outsourcing conditions for three contract types: (1) *price-only contracts* where an ex-ante transfer price is set for each unit supplied by the subcontractor; (2) *incomplete contracts*, where both parties negotiate over the subcontracting transfer; and (3) *state-dependent* price-only and incomplete contracts for which we show an equivalence result.

While subcontracting with these three contract types can coordinate *production* decisions in the supply system, only state-dependent contracts can eliminate all decentralization costs and coordinate capacity *investment* decisions. The minimally sufficient price-only contract that coordinates our supply chain specifies transfer prices for a small number (6 in our model) of contingent scenarios. Our game-theoretic model allows the analysis of the role of transfer prices and of the bargaining power of buyer and supplier. We find that sometimes firms may be better off leaving some contract parameters unspecified ex-ante and agreeing to negotiate ex-post. Also, a price-focused strategy for managing subcontractors can backfire because a lower transfer price may decrease the manufacturer's profit. Finally, as with financial options, the option value of subcontracting increases as markets are more volatile or more negatively correlated.

(Coordination; Production; Subcontracting; Outsourcing; Supply Contracts; Supply Chain; Capacity; Investment)

### 1. Introduction

We present analytic models to study subcontracting and outsourcing, two prevalent business practices across many industries. While the word *subcontracting* has been used for nearly two centuries, *outsourcing* first appeared in the English language only as recently as 1982 (*Merriam-Webster's Collegiate Dictionary* 1998). Both terms refer to the practice of one company (the subcontractor or supplier) providing a service or good for another (the contractor, buyer, or manufacturer). Subcontracting typically refers to the situation where the contractor "procures an item or service that is normally capable of economic production in the contractor's own facilities and that requires the contractor to make specifications available to the subcontractor (Day 1956)." Outsourcing refers to the special case where the contractor has no in-house production capability and is dependent on the subcontractor for the entire product volume.

We value the option of subcontracting and outsourcing to improve financial performance and system coordination by analyzing a two-stage, twoplayer, two-market stochastic game. In stage one, the manufacturer and subcontractor decide separately on their investment levels. Then demand uncertainty is resolved and both parties have the option to subcontract when deciding on their production levels in stage two, constrained by their earlier investment decisions. Subcontracting is viewed as a trade of the supplier's product for the manufacturer's money. Section 2 first analyzes two scenarios (the centralized firm vs. two independent firms without any subcontracting) for performance reference. In §3 we study price-only contracts where an ex-ante transfer price is set for each unit supplied by the subcontractor. We characterize the sub-game perfect investment strategy and formulate an outsourcing threshold condition in terms of the manufacturer's investment cost. A higher transfer price may increase the manufacturer's profit. This suggests that a price-focused strategy for managing subcontractors can backfire on the manufacturer. While a lower price allows cheap supply, it does not guarantee its availability. Our model confirms that optimal manufacturer and supplier capacity levels are imperfect substitutes with respect to capacity costs and contribution margins. We also show that manufacturers will indeed subcontract more when the level of market uncertainty (risk) increases and when markets are more negatively correlated. Similar to financial options, this increases the option value of subcontracting (real assets). In §4 we study two other contract types. One uses the incomplete contracting approach where no explicit contracts can be made and both parties negotiate over the subcontracting transfer. This allows us to analyze the role of the "bargaining power" of the contractor on outsourcing decisions and system performance improvement, which may be greater than with price-only contracts. The latter suggests that sometimes firms may be better off leaving some contract parameters unspecified ex-ante and agreeing to negotiate after demand is observed. Our third contract type consists of *state-dependent price-only* and incomplete contracts for which we show an equivalence result. While subcontracting with these three contract types can coordinate production decisions in the supply system, only state-dependent contracts can eliminate all decentralization costs and coordinate

capacity investment decisions. We present the minimally sufficient price-only contract that achieves coordination. Section 5 closes with a discussion of more complex contracts in the literature and suggestions for further work.

Many literatures discuss the costs and benefits of subcontracting. According to the strategy literature, subcontracting and outsourcing occur because a firm may find it less profitable or infeasible to have all required capabilities in house: "a firm should concentrate on its core competencies and strategically outsource other activities" (Quinn and Hilmer 1994), and "not one company builds an entire flight vehicle, not even the simplest light plane, because of the exceptional range of skills and facilities required" (Britannica online 1996). Subcontracting and outsourcing may also be "an impetus and agent for change" and "may improve unduly militant or change-resisting" employee relations (Benson and Ieronimo 1996). These benefits come at a cost by exposing the contractor to strategic risks, such as dependence on the subcontractor (with its inherent loss of control and associated hold-up risk) and vulnerability (e.g., lower barriers to entry and loss of competitive edge and confidentiality) (Quinn and Hilmer 1994). The operations literature highlights the flexibility that subcontracting offers to production and capacity planning. Like demand and inventory management, subcontracting allows for short term capacity adjustments in the face of temporal demand variations. Subcontracting, however, has the distinguishing feature that it "requires agreement with a third party who may be a competing firm with conflicting interests" (Kamien and Li 1990). (The implication being that any reasonable model of subcontracting must incorporate multiple decision makers.) From a financial perspective, the main reported benefits of subcontracting and outsourcing are lower operating costs and lower investment requirements for the contractor, and the spreading of risk between the two parties. Empirical studies report that cost efficiency is the prime motivation for outsourcing maintenance (Benson and Ieronimo 1996) and information systems (Lacity and Hirschheim 1993). It is also argued that contractors "push the high risk" onto subcontractors by having them "carry a disproportionate share of market uncertainties" (Elger and Smith 1994). The financial costs of subcontracting include decreased scale economies to the contractor (Gupta and Zhender 1994), and the transaction costs resulting from the initiation and management of the contracting relationship (Quinn and Hilmer 1994). Finally, an extensive economics literature discusses our topic when studying vertical integration but that literature generally ignores capacity considerations.

Few papers explicitly study an analytic model of subcontracting. Kamien and Li (1990) present a multiperiod, game theoretic aggregate planning model with given capacity constraints and show that the option of subcontracting results in production smoothing. Kamien et al. (1989) study Bertrand price competition with subcontracting in a deterministic game with capacity constraints implicit in their convex cost structure. Hanson (1995) develops and empirically tests a model of the optimal sharing of the ownership of a given, exogenously determined number of units of an asset between a manufacturer and a subcontractor. Tournas (1996) captures asymmetries in in-house information in a principal-agent model and compares them with the bargaining cost of a captive outside contractor. Brown and Lee (1997) propose a flexible reservation agreement in which a manufacturer may reserve supplier capacity in the form of options. Finally, there is significant literature on outsourcing in supply-chains. Cachon and Lariviere (1997) give an overview of various contract types, which will be discussed in more detail in §5.

Our model is different in that the capacity investment levels of both the manufacturer and the subcontractor are decision variables. Our multivariate, multidimensional competitive newsvendor formulation is an extension of univariate, one-dimensional supply models and of the univariate competitive newsvendor models of Li (1992) and Lippman and McCardle (1997). The multivariate demand distribution allows us to investigate the important role of market demand correlation and provides a graphical interpretation of the solution. Our multidimensional model allows us to study the impact of subcontracting on both players' in-house investment levels and on the buyer's outsourcing decision, which is pre-assumed in captive-

#### Figure 1 The Subcontracting Model



buyer captive-supplier models. We show that the higher complexity of subcontracting (two capacity decisions) makes coordination more difficult compared to traditional outsourcing models (only supplier capacity) in supply chains; we explicitly distinguish coordination of ex-ante investment decisions from ex-post production and sales decisions coordination. Finally, we have chosen to make both models essentially single-period and to posit no information asymmetries between the two parties. Therefore we shall not discuss how subcontracting can smooth production plans over time, create or mitigate information asymmetry problems, or affect the long-run competitive position of the firms.

## 2. A Subcontracting Model

#### 2.1. The Model

Consider a two-stage stochastic model of the investment decision process of two firms. In stage one market demands are uncertain and both firms must decide separately, yet simultaneously, on their capacity investment levels. At the beginning of stage two, market demands are observed and both firms must decide on their production levels to satisfy optimally market demands, constrained by their earlier investment decisions. At this stage, both firms have the option to engage in a trade. The subcontractor *S* can supply the manufacturer *M* a transfer quantity  $x_t \ge 0$  in exchange for a payment  $p_t x_t$ , as shown in Figure 1. Before we explain the specifics of the supply contract in the next section, let us discuss

model features, notation, and two reference scenarios that are useful in evaluating the impact of subcontracting on firm performance.

In the first reference scenario both firms operate completely independent of each other and subcontracting is not an option (i.e., transfer quantity  $x_t = 0$ ). Both firms *go* solo and each will sell to its own market. For simplicity, we will assume that both firms have exclusive access to their respective markets. Because the subcontractor lacks the assembly, marketing, and sales clout of the manufacturer, she does not have direct access to market M. In practice, however, the manufacturer may have access to market S through wholly owned upstream subsidiaries that provide them and others with parts or subsystems. General Motors, for example, owns Delphi Automotives that supplies GM and other auto assemblers with brake systems and other parts. At the same time, GM multisources some parts from outside, independent subcontractors. Thus, market M would represent the end market for cars and market S the intermediate market for parts. GM could compete in market S but we will abstract from such competition to highlight the subcontracting option. Also, notice that direct sourcing from market S instead of from the subcontractor is not an option for the manufacturer. This modeling assumption reflects the relationship-specific information typically present in subcontracting and it implies that we are not discussing the purchase of standardized, off-the-shelf products in commodity markets.

The second reference scenario represents the other extreme in which both firms are *integrated* and controlled by a single decision maker. In this *centralized* scenario the integrated firm will serve both markets. Subcontracting, then, is the intermediate scenario in which both firms are independently owned so that we have two decision makers, yet trading is possible. (Thus the subcontractor's technology is sufficiently flexible that it can produce the same product as the manufacturer's technology.)

Let  $K_i \ge 0$  denote firm *i*'s capacity investment level, where i = M or *S*. Firm *i* is assumed to face a constant marginal investment cost  $c_i > 0$ , so that its capacity investment cost  $c_i K_i$  is linear in the investment level. Production levels  $x_M$  and  $x_S + x_t$  are linearly constrained by the capacity investment levels:  $x_M \le K_M$  and  $x_s + x_t \le K_s$ . For simplicity, we assume that both firms make constant contribution margins  $p_i$  per unit sold in market *i*. Stronger, we will assume zero marginal production costs so that  $p_i$  represents the fixed sales price in market *i*. To avoid trivial solutions we assume that  $c_i < p_i$ . Let  $D_i \ge 0$  denote the product demand in market i. Like Kamien and Li (1990), we assume symmetric information in the sense that each firm has complete information about the other's cost and profit structure and investment level, and they share identical beliefs regarding future market demands. These beliefs can then be represented by a single, multi-variate probability measure P. For simplicity, we assume that market demands are finite with probability one and that *P* has a continuous density f on the sample space  $\mathbb{R}^2_+$ . The expectation operator will be denoted by E. We assume zero shortage costs and zero salvage values for both products and production assets.<sup>1</sup> Finally, both firms are assumed to be expected profit maximizers and the research question can thus be formulated in the two reference scenarios as follows.

#### 2.2. Independents: Going Solo

When both firms do not subcontract, each firm decides on its production and sales decision  $x_i$  in stage two by maximizing its operating profit  $\pi_i = p_i x_i$  subject to the capacity constraint  $x_i \leq K_i$  and the demand constraint  $x_i \leq D_i$ . This 'product mix' linear program has optimal activity level  $x_i^{\text{solo}} = \min(K_i, D_i)$  with profit  $\pi_i^{\text{solo}} = p_i x_i^{\text{solo}}$ . In stage 1, firm *i* chooses its optimal investment level  $K_i^{\text{solo}}$  so as to maximize its expected firm value, denoted by  $V_i$ , which is the expected operating profit minus investment costs:

 $K_i^{\text{solo}} = \arg \max_{K_i \ge 0} V_i^{\text{solo}}(K)$ 

where

$$V_i^{\text{solo}}(K) = E \pi_i^{\text{solo}}(K, D) - c_i K_i.$$
(1)

A critical fractile newsvendor solution is optimal:  $K_i^{solo} =$ 

<sup>1</sup> Relaxation of these assumptions to include convex investment costs, market- and firm-specific unit contribution margins  $p_{ij}$ , short-age costs and salvage values, and nonunit capacity consumption rates is relatively straightforward (as shown in Harrison and Van Mieghem 1999) at the expense of added notational complexity.



Figure 2 Production Decisions and Total Market Supply Vector X, Represented by Arrows, Depend on the Demand D Realization and the Scenario

 $G_i(c_i/p_i)$ , where  $G_i^{-1}$  is the tail distribution of  $D_i$ . To build some intuition for the solution technique that will be used below, let us summarize briefly how this familiar result can be derived using the multidimensional newsvendor model of Harrison and Van Mieghem (1999). It will be convenient to let capacity vector *K* partition the demand space  $\mathbb{R}^2_+$  into 7 regions  $\Omega_i(K)$ ,  $l = 0, 1, \ldots, 6$ , as in Figure 2 (where we abbreviated the sum of the components of *K* by  $K_+ = K_M + K_s$ ). The rectangular region  $\Omega_0(K)$  is the capacity region of this two-firm supply system without subcontracting. Whenever *D* is outside this capacity region, some demand cannot be met and the optimal market supply  $X = (x_M, x_s) \leq D$ , represented by an arrow emanating from *D*, will be on the capacity frontier.

Linear programming theory yields that the profit vector  $\pi^{\text{solo}}(K, D)$  is unique and concave in K. Thus, the linear superposition  $E\pi_i^{\text{solo}}(K, D)$  and thus  $V_i^{\text{solo}}(\cdot)$  are also concave so that the first order conditions of (1) are sufficient:

$$\frac{\partial}{\partial K_i} V_i^{\text{solo}} = -\nu_i^{\text{solo}} \quad \text{and} \quad \nu_i^{\text{solo}} K_i^{\text{solo}} = 0,$$

where  $\nu_i^{\text{solo}} \ge 0$  is the optimal Lagrange multiplier of the nonnegativity constraint  $K_i \ge 0$ . Invoking Harrison and Van Mieghem (1999), gradient and expectation can be interchanged to yield  $E\lambda_i(K^{\text{solo}}, D) = c_i$  $-\nu_i^{\text{solo}}$ , where  $\lambda_i$  is firm *i*'s capacity shadow value:  $\lambda_i$  $= \partial \pi_i / \partial K_i$ . The shadow value  $\lambda_i$ , which is the optimal dual variable of firm *i*'s production linear program, equals a constant  $\lambda_i^l$  in each domain  $\Omega_i$  of Figure 2. Thus, the expected marginal profit can be expressed as

$$\frac{\partial \pi_i}{\partial K_i} = E\lambda_i = \sum_{l=1}^6 \lambda_i^l P(\Omega_l(K)).$$

To simplify notation, define a 2 × 6 matrix  $\Lambda$  whose *l*th column is the shadow vector in domain  $\Omega_l : \Lambda_{il} = \lambda_i^l$ . Similarly, define a 6 × 1 vector  $\overline{P}(K)$  whose *l*th coordinate is the probability of domain  $\Omega_l : \overline{P}_l(K) = P(\Omega_l(K))$ . When both firms "go solo" the marginal vector is

$$\begin{split} E\lambda &= \Lambda^{\text{solo}} \bar{P}(K^{\text{solo}}) \\ &= \begin{bmatrix} p_M & 0 & p_M & p_M & p_M & p_M \\ 0 & p_S & p_S & p_S & 0 & 0 \end{bmatrix} \bar{P}(K^{\text{solo}}) \\ &= \begin{bmatrix} p_M P(D_M > K_M^{\text{solo}}) \\ p_S P(D_S > K_S^{\text{solo}}) \end{bmatrix}. \end{split}$$

Because contribution margins exceed investment costs  $(p_i > c_i)$  both firms will invest  $(\nu^{\text{solo}} = 0)$  and the optimality equations directly yield the familiar news-vendor solutions.

#### 2.3. Centralization

When both firms are controlled by one central decision maker, the optimal production and sales vector x in stage two maximizes system operating profit, subject to system capacity and demand constraints. Transfers  $x_i$  are possible and optimal activity levels  $x^{\text{cen}}$  and profit  $\pi^{\text{cen}}$  are the solution of the product mix linear program:

$$\pi^{\operatorname{cen}} = \max_{x \ge 0} p_M(x_M + x_t) + p_S x_S$$

s.t. 
$$x_M \le K_M, x_t + x_S \le K_S, x_t + x_M \le D_M, x_S \le D_S.$$
(2)

The optimal investment vector  $K^{\text{cen}}$  maximizes expected system value:

$$K^{\text{cen}} = \arg \max_{K \ge 0} V^{\text{cen}}(K) \quad \text{where}$$
$$V^{\text{cen}}(K) = E \pi^{\text{cen}}(K, D) - c'K. \tag{3}$$

The option of transfers  $x_i$  enlarges the supply system's capacity region to  $\Omega_0 \cup \Omega_1$ , or  $\Omega_{01}$  in short. Using this shorthand notation, if  $D \in \Omega_{23456}$ , demand exceeds

MANAGEMENT SCIENCE/Vol. 45, No. 7, July 1999

supply and the optimal supply vector  $X = (x_M + x_t, x_s)$  will be on the boundary of the capacity region  $\Omega_{01}$ . The linear program (2) can be solved parametrically in terms of *K* and *D* (thereby directly manifesting the domains  $\Omega_t$  defined earlier). If market *M* yields higher margins than market *S*, it gets priority in the capacity allocation decision, yielding market supply vector  $X_b$  in Figure 2. Otherwise market *S* gets priority, yielding vector  $X_a$  in Figure 2. As before,  $\pi^{cen}(K, D)$  is concave and the shadow vector  $\lambda(K, D)$  is constant in each domain so that the optimal capacity vector  $K^{cen}$  solves  $\Lambda^{cen} \bar{P}(K^{cen}) = c - \nu^{cen}$  and  $K^{cen'} \nu^{cen} = 0$ , where

$$\Lambda^{\text{cen}} = \begin{bmatrix} 0 & 0 & \min(p) & p_M & p_M & \min(p) \\ 0 & p_S & p_S & \max(p) & p_M & \min(p) \end{bmatrix}.$$
(4)

If *M*-capacity is less expensive than *S*-capacity ( $c_M < c_S$ ), it is profitable to invest in both types of capacity ( $\nu^{\text{cen}} = 0$ ). Otherwise, it is optimal to supply both markets using only the cheaper *S*-capacity:  $\nu^{\text{cen}}_M > 0$  and  $K_M^{\text{cen}} = 0$ . In the Appendix of Van Mieghem (1998), we show that  $V^{\text{cen}}$  is strict concave at  $K^{\text{cen}}$  so that the optimal investment vector is unique.

We now have completely characterized the optimal investment strategies in both reference scenarios. Clearly, system values under centralization  $V^{\text{cen}}$  (weakly) dominate those when both players go solo:  $V^{\text{cen}} \ge V_{+}^{\text{solo}} = V_{1}^{\text{solo}} + V_{2}^{\text{solo}}$ . The value gap  $\Delta V^{\text{solo}} = V^{\text{cen}} - V_{+}^{\text{solo}}$  captures the costs of decentralization. In the remainder of this article, we will investigate how subcontracting can decrease the value gap and whether it can "coordinate" the supply network (that is, *eliminate* the value gap).

# 3. Subcontracting with Price-Only Contracts

A *price-only contract* specifies ex-ante to both parties the transfer (or "wholesale") price  $p_t$  that the manufacturer must pay for each unit supplied by the subcontractor. Because this simple contract does not specify a transfer quantity  $x_t$  or any other model variables, it cannot force a party to enter the subcontracting relationship. Using Cachon and Lariviere's (1997) terminology, contract compliance is voluntary and both parties will enter the subcontracting relationship (or "trade") only if it benefits them. As before, both players must decide separately, yet simultaneously, on their capacity investments in stage 1 before uncertainty is resolved. The resulting capacity vector *K* is observable and becomes common information. After demand is observed, both parties make their individual production-sales decisions *x* in stage 2 where they have the option to subcontract. The manufacturer *M* can ask a supply  $x_t^M$  from the subcontractor *S*, who has the option to fill the request. That is, she offers a quantity  $x_t^S \leq x_t^M$ , which is accepted by *M* in exchange for a payment  $p_t x_t$ .

When making decisions, each player acts strategically and takes into account the other player's decisions. Any capacity vector *K* (or production vector *x*) with the property that no player can increase firm value by deviating unilaterally from *K* (or *x*) is a Nash equilibrium in pure strategies and is called simply an *optimal investment* (production) *vector*. Its resulting firm value (profit) vector is denoted by *V*(*K*) (or  $\pi(x)$ ). The analysis of our subcontracting model involves establishing and characterizing the existence of a Nash equilibrium in this two-player, two-stage stochastic game.

#### 3.1. The Production-Subcontracting Subgame

As with any dynamic decision model, we start with stage 2 and solve the *production-subcontracting subgame* for any given pair (K, D). Both players decide sequentially on their production and transfer levels in order to maximize their own operating profit:

$$\max_{x_M, x_t, x_t^M \ge 0} p_M x_M + (p_M - p_t) x_M$$
  
s.t.  $x_M \le K_M$ ,  
 $x_M + x_t \le D_M$ ,  
 $x_t = \min(x_t^M, x_t^S)$ ,

and

$$\max_{x_{S}, x_{t}^{S} \ge 0} p_{S} x_{S} + p_{t} x_{t}$$
  
s.t.  $x_{S} + x_{t}^{S} \le K_{S}$ ,  
 $x_{S} \le D_{S}$ ,  
 $x_{t} = \min(x_{t}^{M}, x_{t}^{S})$ .

Incentives to subcontract depend on the transfer price  $p_t$ . First, M will only subcontract if  $p_t < p_M$ , otherwise the independent solo solution emerges. Thus, for the remainder of this article we will assume  $p_t < p_M$  so that M will always prioritize his internal capacity and will ask S to fill the remaining demand:  $x_M = \min(D_M, K_M)$  and  $x_t^M = (D_M - K_M)^+$ . Second, S has an incentive to fill M's demand if  $p_t > p_s$ , while she will prefer to fill her own market demand if  $p_t < p_s$ . Thus, we must distinguish between two cases:

- 1. High transfer price:  $p_s < p_t < p_M$ . *S* prefers filling *M*'s request to the best of her capacity:  $x_t^s$ = min( $K_s$ ,  $x_t^M$ ). The subcontracting transfer is  $x_t$ = min( $(D_M - K_M)^+$ ,  $K_s$ ), which materializes whenever *M* has excess demand, that is if  $D \in \Omega_{13456}$ . *S* will use any remaining capacity to fill her own market demand:  $x_s = \min(D_s, K_s - x_t)$ . (The resulting market supply vector in Figure 2 is  $X_b$ .)
- 2. Low transfer price:  $p_t \leq \min(p)$ . *S* prefers serving her own market:  $x_s = \min(D_s, K_s)$ . Any remaining capacity can fill *M*'s demand:  $x_t^s = \min(x_t^M, K_s x_s)$ . The subcontracting transfer is  $x_t = \min((D_M K_M)^+, (K_s D_s)^+)$ , and subcontracting will materialize when *M* has excess market demand *and S* has low market demand, that is if  $D \in \Omega_{156}$ . (The resulting market supply vector in Figure 2 is  $X_a$ .)

In both cases, the production vector x(K, D) forms a unique Nash equilibrium because no player has an incentive to deviate unilaterally. At any transition point between the two cases (e.g.,  $p_s = p_t$ ), players are indifferent because they receive the same profit in either case, and a continuum of production vectors are Nash equilibria. This poses no problems, however, because linear programming theory yields that the associated profit vector  $\pi(K, D)$  is unique and concave in K, which is all we need to solve the investment game in stage 1.

#### 3.2. The Capacity Investment Game

To demonstrate the existence of a subgame perfect Nash equilibrium in pure investment strategies, we will show that the *capacity reaction curves* have a stable intersection point. Firm *i*'s capacity reaction curve  $k_i(\cdot)$  specifies its optimal investment level  $K_i = k_i(K_i)$ ,

given firm *j* has capacity  $K_j$ . It is defined pointwise as  $k_i(K_j) = \arg \max_{K_i \ge 0} V_i(K)$ . As before,  $E\pi_i(\cdot, D)$  and  $V_i(\cdot)$  inherit concavity from  $\pi_i(K, D)$  so that the first order conditions (FOC) are sufficient:  $\Lambda^{\text{sub}}\bar{P}(K) = c - \nu$  and  $\nu'K = 0$ , where

$$\Lambda^{\text{sub}} = \begin{cases} \begin{bmatrix} p_t & 0 & p_t & p_M & p_M & p_t \\ 0 & p_s & p_s & p_t & p_t & p_s \end{bmatrix} & \text{if } p_s \leq p_t < p_M, \\ \begin{bmatrix} p_t & 0 & p_M & p_M & p_M & p_M \\ 0 & p_s & p_s & p_s & p_p_t & p_t \end{bmatrix} & \text{if } p_t < \min(p_s, p_M). \end{cases}$$

Firm *i*'s reaction curve is found by solving FOC<sub>i</sub> as a function of  $K_j$ . The Appendix of Van Mieghem (1998) shows that  $-1 \le dk_i/dK_j \le 0$  and that axis crossings and asymptotes are as shown in Figure 3. Thus, the reaction curves have an intersection  $K^{\text{sub}}$  at which at least one reaction curve has a slope  $dk_i/dK_j > -1$ . Hence,  $K^{\text{sub}}$  is unique and stable (Nash).

#### 3.3. Production Versus Investment Coordination

Subcontracting with price-only contracts *can coordinate* production decisions if  $p_s \le p_t \le p_M$  or  $p_t \le p_M \le p_s$ , because only then is the contingent production vector under subcontracting x(K, D) equal to the production  $x^{\text{cen}}(K, D)$  in the centralized scenario. (Incentive incompatibilities arise if  $p_t < p_s < p_M$  and  $D \in \Omega_{3456}$ : Under subcontracting the supplier will prioritize its own market whereas the centralized system would prioritize market M.) This contract arrangement, however, cannot coordinate ex-ante capacity investment decisions or eliminate all decentralization costs as measured by the value gap  $\Delta V = V^{\text{cen}} - V^{\text{sub}}_+$ . Mathematically, the optimal centralized and subcontracting investment vectors in general differ as the unique solutions to  $\Lambda^{\text{cen}}\bar{P}(K^{\text{cen}}) = c - \nu^{\text{cen}}$  and  $\Lambda^{\text{sub}}\overline{P}(K^{\text{sub}}) = c - \nu^{\text{sub}}$ , respectively, with  $\Lambda^{\text{cen}} \neq \Lambda^{\text{sub}}$ . Hence,  $V_{+}^{\text{sub}} < V^{\text{cen}}$  because the value functions are strictly concave at the optimal investment vectors. Economically, our single-parameter price-only contract is unable to provide sufficient ex-ante incentives for both players to "build"  $K^{sub} = K^{cen}$ . As in most realistic multiplayer models, the first-best solution is not attained and decentralization comes at a cost.

These contracts do, however, mitigate decentralization costs and improve performance. Comparing the







capacity reaction curves with the optimality curves that define the optimal centralized and solo investment (the thin lines in Figure 3) directly shows that subcontracting drives investment towards the centralized investment  $K^{\text{cen}}$ :

 $K_M^{\text{cen}} \leq K_M^{\text{sub}} \leq K_M^{\text{solo}}$  and  $K_S^{\text{cen}} \geq K_S^{\text{sub}} \geq K_S^{\text{solo}}$ .

This is what one expects: Subcontracting allows the manufacturer to decrease his investment. The option of subcontracting means potentially more business for the supplier and thus warrants additional "relationship-specific" investment. Next, we investigate how other model primitives impact the coordination improvement.

## 3.4. Sensitivity of the Investment-Subcontracting Strategies

The sensitivity of the optimal investment strategy with respect to changes in capacity costs c, contribution margins p, and transfer price  $p_i$  is summarized in Table 1.

As expected, optimal manufacturing and supplier capacity levels are imperfect substitutes with respect to capacity costs c and margins p. Indeed, strategic decision making captured by our game-theoretic model makes one party's investment level and firm value dependent on the other party's cost and revenue structure. When the manufacturer faces higher investment costs, for example, he will decrease his investment level. The supplier anticipates that lower manufacturing capacity most likely will lead to higher supply requests  $x_t^M$ . This gives the supplier an incentive to increase her investment, reflecting the externalities in our model. The increase in  $K_{\rm S}^{\rm sub}$ , however, does not make up for the decrease in  $K_{\rm M}^{\rm sub}$ (because transfers are only made with a probability strictly less than one). A similar reasoning applies to a change in margin *p*, but it has a smaller impact than a cost change simply because the margin dependency is state-dependent. For example, an increase in  $p_M$  only warrants an increase in manufacturing capacity if demand is sufficiently large (e.g.,  $D \in \Omega_{45}$  if  $p_t > p_s$ ). An

VAN MIEGHEM Coordinating Investment, Production, and Subcontracting

	Sensitivity of the op	annai mvesunent Levels A	and value V, where $\alpha, \beta \ge 0$			
	C <sub>M</sub>	Cs	$\rho_{\scriptscriptstyle M}$	<i>p</i> <sub>s</sub>	$\boldsymbol{p}_t$	
$K_M^{\rm sub}$	$-(\alpha_1 + \alpha_3) \leq 0$	$\alpha_2 \ge 0$	$(\alpha_1 + \alpha_3) P_{45} \ge 0$	$-\alpha_2 P_{236} \leq 0$	$(\alpha_1 + \alpha_3) P_{136} - \alpha_2 P_{45}$	
$K_S^{ m sub}$	$\alpha_1 \ge 0$	$-\left(\alpha_{2}+\alpha_{4}\right)\leq0$	$-\alpha_1 P_{45} \leq 0$	$(lpha_2+lpha_4)P_{_{236}}\geq 0$	$-\alpha_{1}P_{136}+(\alpha_{2}+\alpha_{4})P_{45}$	
$V_M^{\rm sub}$	$m{eta}_1 - m{K}_{M}^{ extsf{sub}}$	$-\beta_2 \leq 0$	$Ex_{M+t}^{sub} - \beta_1 P_{45}$	$\beta_2 P_{_{236}} \ge 0$	$\beta_5 \frac{\partial K_s^{\text{sub}}}{\partial p_t} - c_M \frac{\partial K_M}{\partial p_t} - E x_t^{\text{sub}}$	
$V_{S}^{ m sub}$	$\beta_{3} \geq 0$	$-eta_4 \ -\ K^{ m sub}_{ m S} \leq 0$	$-\beta_{3}P_{45} \leq 0$	$Ex_{S}^{\mathrm{sub}} + \beta_{4}P_{236} \geq 0$	$-\beta_6 \frac{\partial K_M^{\text{sub}}}{\partial p_t} - c_s \frac{\partial K_s}{\partial p_t} + E x_t^{\text{sub}}$	

Table 1Sensitivity of the Optimal Investment Levels  $K^{sub}$  and Value  $V^{sub}$ , Where  $\alpha, \beta \ge 0$ 

*Note*: Table Entries Represent Partial Derivatives:  $\alpha_1 = \partial K_S^{sub} / \partial c_M$ , for Example.

increase in  $c_M$ , on the other hand, always justifies a decrease in manufacturing capacity, regardless of the demand realization. This result is in stark contrast to deterministic systems and one expects this sensitivity differential to increase in the amount of demand variability.

More interestingly, while the supplier's value sensitivity directly reflects the externalities in the model, the manufacturer's value is a little more intricate. Clearly, an increase in supplier costs leads to a decrease in total system capacity, which impacts both parties' value negatively. An increase in manufacturing cost benefits the supplier who increases her capacity in anticipation of a larger total demand  $x_t^M + D_s$ . Recall that the centralized system would put all capacity with the supplier if  $c_M > c_s$ . Hence, anything that shifts capacity from the manufacturer to the supplier will tend to benefit the system. (The structure of the capacity reaction curves shows that K<sup>sub</sup> moves toward  $K^{\text{cen}}$ —and thus  $V_{+}^{\text{sub}}$  moves toward  $V^{\text{cen}}$ —if  $c_{M}$  increases, even if  $c_M \leq c_s$ .) This effect can dominate to yield the unexpected result that the manufacturer's value can be increasing in its investment cost. The manufacturer enjoys spill-over benefits from increased supplier capacity that may outweigh his increased investment costs.

Similar effects can occur when increasing the transfer price. The table shows that this has a similar effect as a *simultaneous increase in margins*  $p_M$  and  $p_S$ . The absolute effect on investment levels and firm values is ambiguous. An increase in  $p_t$  makes subcontracting more expensive for the manufacturer relative to internal capacity investment. This is reflected by a rightward move of the

manufacturer's reaction curve  $k_M$  in Figure 3. Increased transfer prices, however, give the supplier a higher incentive to increase her "relationship-specific" investment. Thus, while we expect  $K_M^{\text{sub}}$  to decrease and  $K_S^{\text{sub}}$  to increase, the supplier's reaction curve  $k_s$  can move upward more than  $k_M$  moves right so that  $K_M^{\text{sub}}$  increases and  $K_{\rm s}^{\rm sub}$  decreases. Figure 4 illustrates the intricate externalities that can occur in stochastic games. Contract *design*, or the choice of the optimal  $p_t$ , thus becomes very case specific and depends on the objective. (One can maximize manufacturer, supplier or system profits, or some combination, depending on how the transfer price is set. It may be the outcome of negotiation between the two partners, or it may be equal to an external reference price if another external supply market exists.) In all our numerical test problems, system profits were maximized at  $p_t = p_s$  yielding a substantial improvement in the value gap  $\Delta V$ , which is in agreement with economic theory stating that transfer prices should be set equal to outside opportunity costs. If the manufacturer sets the transfer price, however, he does not necessarily set it at  $p_{\rm s}$ . Indeed, because of demand variability, a transfer price below  $p_s$  may yield optimal profits for the manufacturer. Figure 4 illustrates this possibility when market demands are strongly negatively correlated ( $\rho = -0.9$ ). As argued earlier, the capacity levels are imperfect substitutes while Table 1 shows that total industry investment level  $K_{+}^{\text{sub}}$  is increasing in  $p_t$ . The figure also shows that in the context of our model subcontracting may reduce or increase industry investment compared to the solo or centralized setting. (While the figure shows that  $K_{+}^{\text{solo}}$  $< K_{+}^{\text{sub}}$ , this is not true in general either.) Interestingly, similar to the  $c_{M}$  dependence described earlier, a higher



Figure 4 Capacity Levels, the Option Value of Subcontracting  $V^{\text{option}}$  and the Decreased Value Gap  $\Delta V$  as a Function of the Transfer Price  $p_i$  When Market Demands Are Uniform but Strongly Negatively Correlated

transfer price may increase the manufacturer's profit. This suggests that *a price-focused strategy for managing subcontractors can backfire* on the manufacturer. While a lower price allows cheap supply, it does not guarantee its availability.

Finally, to study the effect of uncertainty on the optimal investment strategies, we consider a probability measure  $P( \cdot | \gamma)$  with density  $f( \cdot | \gamma)$  that is parameterized by an uncertainty measure  $\gamma$  such as an element of the mean demand vector or correlation matrix. Formally, the impact of changes in  $\gamma$  on the optimal investment strategy can be expressed as:

$$\frac{\partial}{\partial \gamma} K^{\text{sub}} = - |J|^{-1} \begin{bmatrix} 6 \\ \sum_{l=1}^{6} (J_{22} \Lambda_{1l}^{\text{sub}} - J_{21} \Lambda_{2l}^{\text{sub}}) P_{l}^{\gamma} \\ 6 \\ \sum_{l=1}^{6} (-J_{12} \Lambda_{1l}^{\text{sub}} + J_{11} \Lambda_{2l}^{\text{sub}}) P_{l}^{\gamma} \end{bmatrix},$$

where *J* is the Jacobian of the optimality equations  $\Lambda^{\text{sub}}\bar{P}(K^{\text{sub}}) = c - \nu^{\text{sub}}$  and



$$P_{l}^{\gamma} = \frac{\partial}{\partial \gamma} P(\Omega_{l}(K^{\text{sub}}) \mid \gamma) = \int_{\Omega_{l}(K^{\text{sub}})} \frac{\partial}{\partial \gamma} f(z \mid \gamma) dz.$$

Although this expression is of limited practical value, it may be useful for estimating the sign of  $\frac{\partial}{\partial \gamma} K^{\text{sub}}$ . The Appendix of Van Mieghem (1998) shows that  $J_{22} \leq J_{21} \leq 0$  and  $J_{11} \leq J_{12} \leq 0$ . Thus,  $\frac{\partial}{\partial \gamma} K^{\text{sub}}_M$  and  $\frac{\partial}{\partial \gamma} K^{\text{sub}}_S$  may have *opposite signs* so that the optimal manufacturer and supplier investment levels would respond in opposite ways to changes in the demand distribution, akin to the substitution effect stated earlier. This effect is present for changes in the standard deviation or correlation of market demands in the example shown in Figure 5. For simplicity, we assumed identical mean and standard deviations for  $D_M$  and  $D_S$ .<sup>2</sup>

As shown in the left graphs of Figure 5, optimal

<sup>&</sup>lt;sup>2</sup> This example was calculated numerically using a two-dimensional demand distribution parameterized by correlation and standard deviation in market demand. Explicit expressions for these distributions were first presented in Van Mieghem (1995 pp. 75–77).

Figure 5 Optimal Investment and the Option Value of Subcontracting  $V^{option}$  as a Function of Standard Deviation  $\sigma$  of Demand Assuming  $\sigma_{D_M} = \sigma_{D_S}$  When Market Demands Are Uncorrelated (Left) and of Correlation When Market Demands Are Uniform (Right)



investment levels are monotone in variability as measured by the standard deviation, but they can be increasing or decreasing. This is similar to the well-known effect in one-dimensional newsvendor models with symmetric demand distributions where optimal investment increases (decreases) in variability if the critical ratio c/p > 0.5 (< 0.5). More importantly, compared to the independent "solo" setting, an in-



crease in market risk *decreases* the manufacturer's relative investment if there is a subcontracting option. This can be paraphrased by saying that *the manufacturer will subcontract more as market risk increases* and the subcontractor's response is to invest more.<sup>3</sup> The

<sup>3</sup> The subcontractor's optimal investment level seems to be less sensitive to risk, which may be explained by risk pooling: The

presence of demand uncertainty is a key driver in the option value of subcontracting, which is increasing in variability. Thus, similar to many financial options, more uncertainty is good for this real option. In absolute terms, however, more variability reduces firm values. The graph at the right in Figure 5 shows that *the manufacturer will subcontract less as market correlation increases*. Indeed, when market demands are positively correlated, the subcontracting option has less value so that the optimal fraction of capacity that is subcontracted decreases. In terms of our graphical solution technique of Figure 2, the triangular option region  $\Omega_1$  gets more probability mass as correlation becomes more negative.

## 3.5. Outsourcing or Complete Subcontracting: $K_M^{\text{sub}} = 0$

The structure of the capacity reaction curves shows that the optimal investment strategy has one of two distinct forms: either both firms invest or only the supplier invests. In the latter case, the manufacturer relies for all sourcing on the outside party. One can express an *outsourcing condition* in terms of a threshold  $\bar{c}_M$  on the manufacturer's investment cost  $c_M$  as follows. Set  $\bar{K} = (0, k_s(0))$  and define the threshold cost  $\bar{c}_M = \Lambda_1^{\text{sub}} \bar{P}(\bar{K})$ , where  $\Lambda_1^{\text{sub}}$  is the first row of  $\Lambda^{\text{sub}}$ . Then the manufacturer should outsource if and only if his investment cost  $c_M$  exceeds the threshold cost  $\bar{c}_M$ .

Coordination of investment decisions would require that  $\bar{c}_M = c_s$ , because the centralized system puts all capacity at the supplier if  $c_M > c_s$ . Under price-only subcontracting, however, the threshold cost  $\bar{c}_M$  depends not only on  $c_s$ , but also on the margins p, the "cost to subcontract" as expressed by the transfer price  $p_t$ , and the joint demand distribution P. Figure 6 illustrates that the "outsourcing zone" of the strategy space is smaller than the outsourcing zone under centralization ( $c_M \ge c_s$ ). This confirms that subcontracting with simple price contracts improves system performance as compared to the solo scenario (never





outsourcing), yet it cannot eliminate the value gap  $\Delta V$  in general.

In the Appendix of Van Mieghem (1998), we show that for low levels of demand uncertainty, the threshold level is *independent* of the demand distribution and

$$\bar{c}_{M} = \begin{cases} p_{M} & \text{if } p_{t} < c_{S}, \\ p_{t} + (p_{M}/p_{t} - 1)c_{S} & \text{if } c_{S} \leq p_{t} < p_{S}, \\ p_{t} & \text{if } p_{S} \leq p_{t} < p_{M}. \end{cases}$$
(5)

Thus,  $\bar{c}_M > c_s$  and with little demand uncertainty ( $\sigma \le \sigma^*$ ) and low transfer prices, no outsourcing will happen. Indeed, in this case M must still invest in inhouse capacity because of two effects, both related to the low transfer price and low uncertainty. First, M cannot induce the supplier to fill his requests: with  $p_t < (c_s <) p_s$ , S will prioritize her own market. Second, little uncertainty and low transfer prices  $p_t < c_s$  give the supplier insufficient incentive to invest in extra capacity to serve the manufacturer. For transfer prices higher than the supplier's capacity cost, outsourcing is possible because S now has an incentive to build extra capacity ( $p_t > c_s$ ). For medium transfer prices, the threshold  $\bar{c}_M$  is decreasing in  $p_t$  so that outsourcing becomes more likely with higher transfer prices  $p_t$ ,

supplier's effective demand pools over both markets and therefore is less variable.

reflecting a higher incentive for *S*. When the transfer price exceeds the supplier's margin, a discontinuous drop in  $\bar{c}_M$  makes outsourcing even more likely:  $p_t > p_s$  ensures *M* that its requests will now get priority by *S*. As the transfer price increases, however, subcontracting increasingly becomes more expensive for the manufacturer compared to in-house capacity so that *M* has less incentive to outsource.

When the level of demand uncertainty rises above a certain level ( $\sigma > \sigma^*$ ), the threshold cost  $\bar{c}_M$  will decrease for low to medium transfer prices ( $p_t < p_s$ ) but increase for high transfer prices ( $p_s < p_t < p_M$ ). Thus, for low to medium transfer prices, more uncertainty makes higher manufacturing requests more likely, creating a stronger incentive for the supplier to invest in extra capacity, which makes outsourcing more likely. For high transfer prices, on the other hand, more uncertainty increases the expected total transfer cost to the manufacturer who will prefer more in-house capacity, making outsourcing less likely.

# 4. Subcontracting with Other Contracts

#### 4.1. Incomplete Contracts: Bargaining

In some situations, ex-ante contracts may be too expensive or impossible to specify or enforce. Start-up companies and companies in developing countries may find it too expensive to enforce execution of a contract (Hanson 1995), while investments by suppliers in quality, information sharing systems, responsiveness, and innovation are often noncontractible. "Without the ability to specify contractually in advance the division of surplus from noncontractible investments, this surplus will be divided based on the ex-post bargaining power of the parties involved" (Bakos and Brynjolfsson 1993, p. 44). This incomplete contracts approach was first suggested by Grossman and Hart (1986) and Hart and Moore (1988), to study vertical integration. The negotiation on the surplus division can be cast as bilateral bargaining. Many bargaining games are possible (c.f. Kamien and Li 1990, p. 1357). Nash introduced a game that leads to splitting the surplus evenly. Rubinstein presents a sequential game in which player *i* gets fraction  $\theta = (1 - \delta_i)/(1 - \delta_i\delta_j)$  of the surplus, where  $\delta_i$  is the "impatience" or discount factor of player *i*, which is ex-ante observable. Whichever bilateral bargaining game is used, the manufacturer can ex-ante *expect* (but not contractually specify) to receive fraction  $\theta$  of the surplus while the supplier will get fraction  $\bar{\theta} = 1 - \theta$ . One can also think of  $\theta$  as the "bargaining power" of the manufacturer.

The analysis is similar to before in that both firms have the option to engage in a trade at the beginning of stage two. The firms can decide jointly on production-sales decisions so that the resulting activity vector equals the vector chosen in the centralized scenario. Engaging in subcontracting thus yields a profit surplus  $\Delta \pi(K, D) = \pi^{\text{cen}}(K, D) - \pi^{\text{solo}}(K, D) \ge 0$ , and both parties thus have an incentive to implement the centralized production vector  $x^{\text{cen}}(K, D)$  by engaging in the trade  $x_i(K, D)$ . Hence, production decisions are *always* coordinated with incomplete contracts (in contrast to price-only contracts where poor production decisions can occur if  $p_t < p_s < p_M$ ).

Investment coordination, however, is *not* achieved. Indeed, the manufacturer's operating profit is  $\pi_M^{\text{solo}} + \theta \Delta \pi$  while the supplier's is  $\pi_S^{\text{solo}} + \bar{\theta} \Delta \pi$ . Because

$$\frac{\partial}{\partial K_{i\neq i}} \, \pi_i^{\rm solo} = 0,$$

the capacity reaction curves can be constructed again in terms of a shadow matrix:

$$\Lambda^{\rm bar} = \Lambda^{\rm cen} + {\rm diag}(\bar{\theta}, \theta)(\Lambda^{\rm solo} - \Lambda^{\rm cen}).$$

Setting  $\bar{p} = \bar{\theta} p_M + \theta p_s$ , we have

$$\Lambda^{\rm bar} = \left[ \begin{array}{ccc} \bar{\theta} p_M & 0 & \bar{p} & p_M & p_M & \bar{p} \\ 0 & p_S & p_S & \bar{p} & \bar{\theta} p_M & \bar{\theta} p_S \end{array} \right]$$

if  $p_M \ge p_s$ . Otherwise, if  $p_M < p_s$ , we have

MANAGEMENT SCIENCE/Vol. 45, No. 7, July 1999



Figure 7 The Option Value of Subcontracting with an Incomplete Contract and Its Outsourcing Threshold (with Dashed Bounds) as a Function of the Manufacturer's Bargaining Power for the Same Model Parameters as Figure 4



$$\Lambda^{\mathrm{bar}} = \begin{bmatrix} \bar{\theta} p_M & 0 & p_M & p_M & p_M & p_M \\ 0 & p_S & p_S & p_S & \bar{\theta} p_M & \bar{\theta} p_M \end{bmatrix}.$$

Both curves have a unique, stable intersection that defines the optimal investment vector  $K^{\text{bar}}$  that in general differs from  $K^{\text{cen}}$  because  $\Lambda^{\text{bar}} \neq \Lambda^{\text{cen}}$ . Thus, the division of the ex-post surplus gives the supplier an incentive to make a relationship-specific investment, yet is insufficient to implement  $K^{\text{cen}}$ .<sup>4</sup> As shown in Figure 7, reduction in the value gap  $\Delta V$  and the option value of subcontracting with incomplete contracts is maximal when surplus is divided not too unevenly (but it need not be a fair 50/50 split). More importantly, incomplete contracts are not inferior to explicit price-only contracts. For example, comparing Figure 7 with corresponding Figures 4 and 6 shows that the option value can be larger and that outsourcing is

more likely. The higher option value may reflect the fact that with incomplete contracts production coordination is always achieved. It also suggests that sometimes firms may be better off leaving some contract parameters unspecified ex-ante and agreeing to negotiate after demand is observed.

Let us highlight the role of the bargaining power  $\theta$ , because the sensitivity of the investment strategy to other parameters is similar to that under price-only contracts. As earlier, we can express an outsourcing condition in terms of a threshold  $\bar{c}_M$  on the manufacturer's investment cost  $c_M$ . The Appendix of Van Mieghem (1988) derives the following bounds on the outsourcing threshold:

$$\theta c_{s} \min\left(1, \frac{p_{M}}{p_{s}}\right) + \bar{\theta} p_{M}$$
$$\leq \bar{c}_{M} \leq \min\left(p_{M}, \bar{\theta} p_{M} + \frac{\theta}{\bar{\theta}} c_{s}\right)$$

MANAGEMENT SCIENCE/Vol. 45, No. 7, July 1999

<sup>&</sup>lt;sup>4</sup> Obviously, if ex-ante negotiations are allowed, both parties have an incentive to implement  $K^{cen}$  and investment coordination would be achieved.

The threshold is decreasing (almost linearly) for small  $\theta$ , which implies that *outsourcing is more likely* for more powerful manufacturers. The argument, however, cannot be generalized to very powerful manufacturers ( $\theta \rightarrow 1$ ): The threshold may be *increasing* near  $\theta = 1$  as shown in Figure 7. Indeed, if  $\theta$  is near 1, outsourcing is less likely because the subcontractor receives less ex-post surplus and has less ex-ante incentive to make a relation-specific investment. Similarly, if bargaining power is very small, most surplus goes to the supplier. As with price-only contracts,  $\bar{c}_M \neq c_s$ , and the outsourcing zone under this contract is again smaller than the zone under centralization: Mere supplier cost advantage of the subcontractor is not sufficient for the manufacturer to outsource because the surplus division incentive is insufficient for the subcontractor to implement the centralized capacity level.

#### 4.2. State-Dependent Price-Only Contracts

A state-dependent price-only contract specifies an exante transfer price  $p_t(K, D)$  for each possible contingent state vector. (Such a contract requires that capacity levels are not only observable by the two firms as assumed earlier, but also verifiable by a third party.) Not only can these contracts improve performance because of their increased degrees of freedom; optimal state-dependent price-only contract design can coordinate investment decisions and eliminate all decentralization costs. Indeed, it is directly verified that the sufficient condition  $\Lambda^{\text{sub}} = \Lambda^{\text{cen}}$  is satisfied if  $p_M \leq p_S$  with  $p_t(K, D) = 0$  for  $D \in \Omega_1(K)$  and  $p_t$ =  $p_M$  in  $\Omega_{56}$ . Such a contract achieves investment coordination (and production coordination because  $p_t \le p_M \le p_s$ ) by aligning incentives: Subcontracting is costless in  $\Omega_1$  (equal to *S*'s marginal opportunity cost when going solo) giving M the correct incentive to reduce its investment to  $K_M^{\text{cen}}$  and rely on subcontracting, while a transfer price in  $\Omega_{56}$  equal to *M*'s marginal opportunity profit  $p_M$  gives *S* the right incentive to increase its investment to  $K_{\rm s}^{\rm cen}$ . Similarly, if  $p_s \leq p_M$  coordination calls for  $p_t = 0$  in  $\Omega_1$ ,  $p_t = p_s$  in  $\Omega_{36}$  and  $p_t = p_M$  in  $\Omega_{45}$ . Higher incentives are now necessary for S to prioritize market Mabove its own market (as the centralized system would do): Transfer prices must at least equal its

own margin in  $\Omega_{36}$  and be higher in  $\Omega_{45}$  to induce production and investment coordination.

It is surprising that our model setup allows us to characterize these necessary and sufficient conditions for coordination this easily. In addition, notice that these sufficient state-dependent contracts are actually simpler than their name suggests: One only must specify the transfer prices under six scenarios  $\Omega_i$  in our model and not for each state *D*.

State-dependent price-only contracts can be related to incomplete contracts as follows. The execution of the inter-firm transfer  $x_t^{\text{bar}}(K^{\text{bar}}, D)$  and the surplus division is implemented by specifying the quantity  $x_t(K, D)$  to be provided by the subcontractor and the unit transfer price  $p_t^{\text{bar}}$  to be paid by the manufacturer. This transfer price is defined implicitly in the bargaining model in that it guarantees the correct division of surplus:  $\pi_s^{\text{bar}} = p_s x_s^{\text{cen}} + p_t^{\text{bar}} x_t^{\text{cen}}$  (recall that  $x^{\text{bar}} = x^{\text{cen}}$  and  $x_M^{\text{cen}} = x_M^{\text{solo}}$ ) and rearranging terms yields

$$p_t^{\text{bar}} x_t^{\text{cen}} = \bar{\theta} p_M x_t^{\text{cen}} + \theta p_S (x_S^{\text{solo}} - x_S^{\text{cen}}).$$
(6)

This transfer payment  $p_t^{\text{bar}} x_t^{\text{cen}}$  is the composition of two terms:  $p_M x_t^{\text{cen}}$  is the gross surplus derived from subcontracting while  $p_s(x_s^{\text{solo}} - x_s^{\text{cen}})$  is the subcontractor's opportunity cost or the profit forgone by subcontracting. The gross surplus is received by the manufacturer who pays the share  $\bar{\theta} p_M x_t^{\text{cen}}$  to the subcontractor. The subcontractor bears the opportunity cost and is compensated by the manufacturer for the share  $\theta p_s(x_s^{\text{solo}} - x_s^{\text{cen}})$ .

Solving (6) in each domain  $\Omega_i$  yields the statedependent transfer prices: If  $p_M < p_s$ ,  $p_t^{\text{bar}} = \bar{\theta} p_M$  in  $\Omega_{156}$  (its value in  $\Omega_{0234}$  is irrelevant because no transfer occurs then). This  $p_t^{\text{bar}}(K, D)$  contract yields production coordination because  $p_t^{\text{bar}} = \bar{\theta} p_M \leq p_M < p_s$ . Thus, if  $p_M < p_s$ , this state-dependent price-only contract is equivalent to the incomplete contract with parameter  $\theta$ : It implements identical centralized production decisions and the particular choice of  $p_t(K, D)$ guarantees that expected operating profits equal those under the bargaining model and hence their investment vectors are identical. If  $p_M > p_s$ , however, the existence of an equivalent state-dependent price-only contract is not guaranteed in general. Solving (6) yields

$$p_{t}^{\text{bar}} = \bar{\theta} p_{M} \quad \text{in } \Omega_{1},$$

$$p_{t}^{\text{bar}} = \bar{\theta} p_{M} + \theta p_{S} \quad \text{in } \Omega_{34},$$

$$p_{t}^{\text{bar}} = \bar{\theta} p_{M} + \theta p_{S} \frac{D_{S}}{K_{S}} \quad \text{in } \Omega_{5},$$

and

$$p_t^{\text{bar}} = \bar{\theta} p_M + \theta p_S \frac{D_+ - K_+}{D_M - K_M}$$
 in  $\Omega_6$ 

In general, such a price-only contract does not guarantee production coordination. If, however, *M* has limited bargaining power so that  $\bar{\theta}p_M \ge p_s$ , then  $p_s \le p_t(K, D) \le p_M$  and production coordination is guaranteed so that the  $p_t$  contract yields the same investment vector as the incomplete contract.

#### 4.3. State-Dependent Incomplete Contracts

A state-dependent incomplete contract is an incomplete contract with *state-dependent* surplus division (bargaining) parameter  $\theta(K, D)$ . Given their equivalence with state-dependent price-only contracts if supplier margins are higher  $(p_s \ge p_M)$ , it is not surprising that these contracts also coordinate the supply system. Indeed, if  $p_M \le p_s$ , the sufficient condition for investment coordination  $\Lambda^{\text{bar}} = \Lambda^{\text{cen}}$  is satisfied with  $\theta = 1$  (*M* receives all surplus) in  $\Omega_1$ , any constant  $\theta$  in  $\Omega_{234}$  and  $\theta = 0$  (*S* receives all surplus) in  $\Omega_{56}$ . (This  $\theta(K, D)$  is also found by requiring that the equivalent  $p_t^{\text{bar}}$  is coordinating:  $p_t^{\text{bar}} = \overline{\theta} p_M = 0$  in  $\Omega_1$  and  $p_t^{\text{bar}} = \overline{\theta} p_M = 1$  in  $\Omega_{56}$ .)

Similarly, with  $p_M > p_s$ , equality of  $\Lambda^{\text{bar}}$  and  $\Lambda^{\text{cen}}$ requires  $\theta = 1$  in  $\Omega_{13}$ , any constant  $\theta$  in  $\Omega_2$ ,  $\theta = 0$  in  $\Omega_{45}$ , but no constant  $\theta$  in  $\Omega_6$  exists to equalize  $\Lambda^{\text{bar}}_{\cdot 6}$  and  $\Lambda^{\text{cen}}_{\cdot 6}$ . Hence, we must look for a variable function  $\theta(K, D)$ over  $\Omega_6$ . As before, to achieve investment coordination this  $\theta(K, D)$  must satisfy the sufficient FOC equality  $E\lambda^{\text{bar}} = E\lambda^{\text{cen}} (= \Lambda^{\text{cen}} \overline{P}(K))$ . If  $\theta$  varies over a domain  $\Omega_i$ , however, the marginal profit vector in that domain must be expanded to

$$\lambda^{\mathrm{bar},i} = \Lambda^{\mathrm{bar}}_{\cdot i} + \left(rac{\partial heta}{\partial K_M}, rac{-\partial heta}{\partial K_S}
ight)' \Delta \Pi_i,$$

where  $\Delta \Pi_i = \Delta \pi$  in domain  $\Omega_i$ . Hence, the FOC become a system of partial differential equations with i = 6,  $\theta(K, D)$  must satisfy

$$\begin{bmatrix} \bar{\theta}p_M + \theta p_S \\ \bar{\theta}p_S \end{bmatrix} + \Delta \pi(K, D) \begin{bmatrix} \frac{\partial \theta}{\partial K_M} \\ -\frac{\partial \theta}{\partial K_S} \end{bmatrix} = \begin{bmatrix} p_S \\ p_S \end{bmatrix}, \quad (7)$$

where  $\Delta \pi(K, D) = (p_M - p_S)(D_M - K_M) + p_S(K_S - D_S)$ . Luckily, a valid solution  $0 \le \theta(K, D) \le 1$  is inspired by the equivalent

$$p_t^{\text{bar}} = \bar{\theta} p_M + \theta p_S \frac{D_+ - K_+}{D_M - K_M} \quad \text{in } \Omega_6.$$

Recall that a state-dependent price-only contract requires  $p_t = p_s$  in  $\Omega_6$  to induce investment coordination. Solving  $p_t^{\text{bar}} = p_s$  for  $\theta$  yields

$$\theta(K, D) = \frac{(p_M - p_S)(D_M - K_M)}{(p_M - p_S)(D_M - K_M) + p_S(K_S - D_S)}$$
$$= \frac{(p_M - p_S)(D_M - K_M)}{\Delta \pi(K, D)} \quad \text{in } \Omega_{6r}$$
(8)

which indeed satisfies (7). Hence, this incomplete contract with truly state-dependent  $\theta(K, D)$  coordinates the supply system if  $p_M > p_s$ .

### 5. Discussion and Extensions

In addition to the three contracts studied here, many other contract structures can be used to regulate subcontracting by adding more parameters to the contract specification. Cachon and Lariviere (1997) give an overview of more sophisticated contracts used in the literature, which typically also specify some conditions on the transfer quantity  $x_i$  or on the manufacturer's liability of the supplier's excess capacity. Cachon and Lariviere show that these more advanced contracts can, but do not necessarily, improve system coordination and highlight the role of the information structure and the verifiability (and thus enforcement) of the players' actions. In the presence of information asymmetries, complex contracts provide for a powerful signaling device that can improve performance. Tsay (1996) has shown that some price-quantity contracts also improve system coordination. While we analyzed only simple contracts, we believe that many of the characteristics of more complex outsourcing contracts will carry over to our subcontracting model.

Other extensions such as the inclusion of specific transaction costs and merging costs are relatively straightforward. We have assumed that the initiation and management of the subcontracting relationship was costless. A positive cost is directly incorporated so that both parties would enter into the relationship only if the ex-post surplus exceeds the transaction cost. Similarly, one can include merging costs, which would explain why both parties do not always choose to merge into a single, centralized organization. Another variation is to make both firms more equal "partners" by dropping the nonnegativity constraint on  $x_t$  to allow for bi-directional transfers. (This also yields a two-location inventory model with transfers between profit centers.)

Allowing for demand-dependent sales prices (and thus margins) by incorporating downward sloping demand curves (our firms are assumed to be price takers) would yield a duopoly model more in-line with traditional economics. This generalization to incorporate tactical pricing decisions, however, comes at considerable cost. One not only loses the connection to the traditional newsvendor model and its intuitive, graphical interpretation, but the competitive pricing decision under uncertainty greatly increases the complexity of the analysis.<sup>5</sup> Allowing for nonexclusive market access is an easier extension that, we believe, will not change the qualitative insights obtained here. Finally, the time-horizon can be extended to a multiperiod setting to study the effect of predictable temporal demand variations, such as over a product life cycle (stochastic temporal variations most likely will lead to a production smoothing effect as studied by Kamien and Li (1990)).<sup>6</sup>

<sup>6</sup> I am grateful to Sunil Chopra, Maqbool Dada, Jim Patell, Scott Schaefer, and seminar participants at Columbia University, Northwestern University and Stanford University. I thank the associate editor and the referees for their constructive comments and insightful suggestions on two earlier versions.

#### References

- Bakos, J. Y., E. Brynjolfsson. 1993. Information technology, incentives and the optimal number of suppliers. J. Management Inform. Systems 10(2) 37–53.
- Benson, J., N. Ieronimo. 1996. Outsourcing decisions: Evidence from Australia-based enterprises. *Internat. Labour Rev.* 135(1) 59–73.
- Britannica online. 1996. http://www.eb.com:180/cgi-bin/ g?DocF=macro/5007/31/8.html
- Brown, A. O., H. L. Lee. 1997. Optimal "pay to delay" capacity reservation with application to the semiconductore industry. Working Paper. Stanford University, Stanford, CA, November 8. 1–25.
- Cachon, G. P., M. A. Lariviere. 1997. Contracting to assure supply or what did the supplier know and when did he know it? Working Paper. Fuqua School of Business, Duke University Durham, NC. 1–29.
- Day, J. S., 1956. Subcontracting Policy in the Airframe Industry. Graduate School of Business Administration, Harvard University, Boston, MA.
- Elger, T., C. Smith. 1994. Global Japanization: convergence and competition in the organization of the labour process. T. Elger, C. Smith, eds., *Global Japanization: The Transnational Transformation of the Labour Process*. Routledge, London, UK 31–59.
- Grossman, S. J., O. D. Hart. 1986. The costs and benefits of ownership: a theory of vertical and lateral integration. *J. Political Econom.* **94** 691–719.
- Gupta, M., D. Zhender. 1994. Outsourcing and its impact on operations strategy. *Production and Inventory Management J.* 35(3) 70–76.
- Hanson, G. H. 1995. Incomplete contracts, risk, and ownership. Internat. Econom. Rev. 36(2) 341–363.
- Harrison, J. M., J. A. Van Mieghem. 1999. Multi-resource investment strategies: operational hedging under demand uncertainty. *European J. Oper. Res.* 113 17–29.

<sup>&</sup>lt;sup>5</sup> Allowing for interfirm subcontracting transfers would amount to putting yet another layer of complexity on the competitive investment-pricing model that we studied in Van Mieghem and Dada (1999).

- Hart, O. D., J. Moore. 1988. Incomplete contracts and renegotiation. *Econometrica* **56** 755–785.
- Kamien, M. I., L. Li. 1990. Subcontracting, coordination, flexibility, and production smoothing in aggregate planning. *Management Sci.* 36(11) 1352–1363.
- —, —, D. Samet. 1989. Bertrand competition with subcontracting. Rand J. Econom. 20(4) 553–567.
- Lacity, M. C., R. Hirschheim. 1993. Information Systems Outsourcing. J. Wiley and Sons, West Sussex, England.
- Li, L. 1992. The role of inventory in delivery-time competition. Management Sci. 38(2) 182–197.
- Lippman, S. A., K. F. McCardle. 1997. The competitive newsboy. Oper. Res. 45 54–65.
- Merriam-Webster's Collegiate Dictionary. Tenth edition, 1998. Merriam-Webster, Springfield, MA.
- Quinn, J. B., F. G. Hilmer. 1994. Strategic outsourcing. Sloan Management Rev. Summer 43–55.

- Tournas, Y. 1996. Three essays towards a general theory of the firm. Doctoral Dissertation. Northwestern University, Evanston, IL. 3–43.
- Tsay, A. A. 1996. The quantity flexibility contract and suppliercustomer incentives. Working Paper. Santa Clara University, Santa Clara, CA.
- Van Mieghem, J. A. 1995. Multi-resource investment strategies under uncertainty. Doctoral Dissertation. Grad. School of Bus., Stanford University, Stanford, CA.
- —. 1998. Coordinating investment, production, and subcontracting: Appendix. Technical Report 1208. Center for Mathematical Studies in Economics and Management Science, Northwestern University, Evanston, IL, November. Available at http://www.kellogg.nwu.edu/research/math.
- ——, M. Dada. 1999. Price versus production postponement: Capacity and competition. To appear in *Management Sci*.

Accepted by Christopher Tang; received March 21, 1997. This paper has been with the author 4 months for 2 revisions.