

INITIATIVES

- **SEEK ADVICE:** Organise a meeting with any one member of the top management team in order to get some advice on how to approach the EIS project in the most effective manner. (2 days) **NOTE** – You will not actually receive advice in the feedback message; the aim is to influence the person you visit by taking the ‘humble’ approach.
- **PERSONAL PROFILE:** Build a personal profile on any five members of the top management team by talking informally with some junior managers. (2 days) **NOTE** – Each person’s profile includes a qualitative description of the individual and an indication of how difficult it will be to move that individual through the four change phases.
- **TASK FORCES:** Discover which top managers are on the company’s three main task forces. (1 day) **NOTE** – These membership lists will not change, and will remain available throughout the simulation.
- **INTERNAL MAGAZINE:** Ask the editor of the internal magazine to include a short article you write on the advantages that Executive Information Systems can bring to managers. (3 days) **NOTE** – This magazine is distributed to all of the top management team. The article is about the generic advantages of EIS, and does not include any company specific information.
- **DIRECTIVE:** Try to convince the CEO to send out a directive to everyone on the top management team insisting that they start using the EIS in two weeks’ time. (7 days) **NOTE** – You spend several days writing a draft of this directive to give to the CEO.
- **COVERT LOBBYING:** Without the formal approval of the Directors concerned, suggest to a group of selected Managers that they meet the CEO to lobby for the implementation of the EIS. (8 days) **NOTE** – This initiative assumes that you have identified the appropriate Managers to approach, and does not require you to specify them.
- **ELECTRONIC MAIL:** Send a brief electronic mail to everyone on the top management team explaining your ideas on why an EIS makes sense for them. (1 day) **NOTE** – All of the top managers have an individual E-mail account.
- **MANAGEMENT TRAINING:** For five members of the top management team, organise a week long residential training programme at a nearby business school on the potential benefits of an EIS and how to actually use such a system. (5 days) **NOTE** – You do not attend the programme, but it takes a considerable amount of your time to plan it.
- **DIRECTORS MEETING:** Organise a special interdepartmental meeting in the main conference room with all the five directors and the CEO to share and discuss thoughts and plans for the EIS project. (3 days) **NOTE** – Directors are informed that they can also bring along Managers from their department.
- **WORKSHOP:** Help one of the top managers to organise and lead a demonstration and discussion session on EIS for all the top managers interested in the topic. (5 days) **NOTE** – This will provide the opportunity for the workshop leader to share and gather views and experiences on EIS.
- **FACE-TO-FACE MEETING:** Fix a meeting with one of the top managers in order to persuade him/her that the EIS would make sense to implement. (1 day) **NOTE** – The meeting will take place in the manager’s office.
- **COFFEE BREAK:** Spend some time at the company bar in order to see which groups of top managers meet regularly for a coffee. (3 days) **NOTE** – These groups will not change, and the list will remain available throughout the simulation.
- **MEMORANDUM:** Write and send to any five of the top managers a brief memo on how some of the specific features of the EIS will improve transparency of information flows in the company. (1 day) **NOTE** – This is distributed in the company internal mail system.
- **PILOT TEST:** Try to get commitment from one of the top managers by asking him/her to organise a two-week-long pilot test of the EIS in his/her department using current company data. (4 days) **NOTE** – This will involve setting up the EIS on all the department’s computers and providing users with the appropriate training.
- **STAFF MEETING DISCUSSION:** Develop a slide show on the EIS, and present it during the regular weekly top managers staff meeting. (5 days) **NOTE** – The presentation includes potential applications of the EIS within the different departments. All members of top management are in principle expected to attend these meetings.
- **QUESTIONNAIRE:** Write and distribute to all the top managers a questionnaire aimed at assessing their current level of interest in becoming regular EIS users. (2 days) **NOTE** – The main objective of using this questionnaire is to demonstrate your approach to the project rather than gathering additional information.
- **EXTERNAL SPEAKER:** Organise a speaker event in which Professor Tom Petersen, an expert on Executive Information Systems, will deliver an address entitled: “EIS: Liberating Information in the Organisation”. (5 days)
- **NETWORKS:** Spend some time observing or finding out which top managers go together regularly to the company health club, who is involved in the local charity campaign, and who is looking informally at environmental issues together. (5 days) **NOTE** – These groups will not change, and the lists will remain available throughout the simulation.

EIS Simulation 2.6b



[Control Panel](#)
(People & Progress)



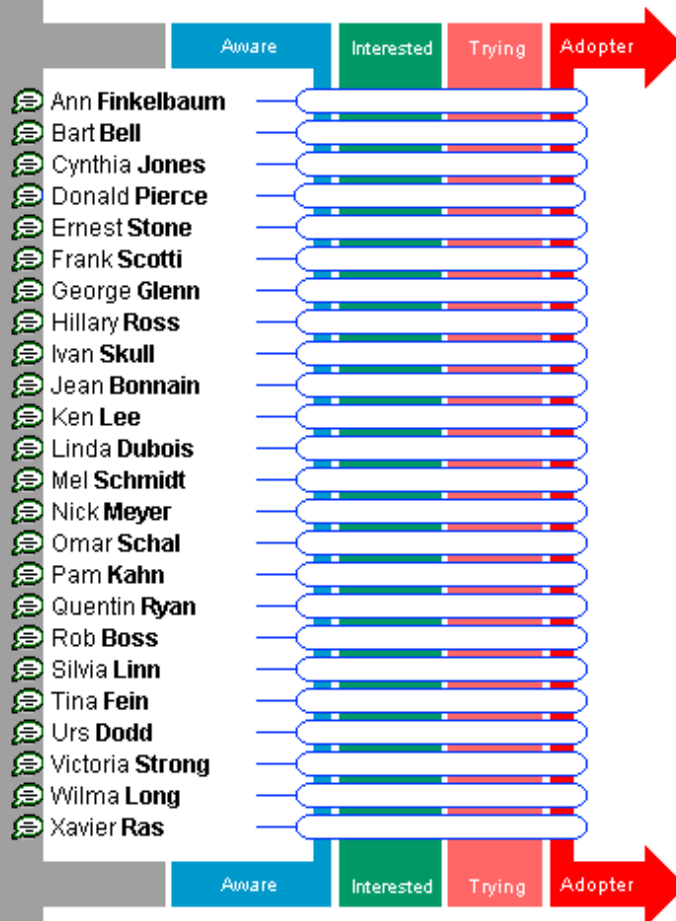
[Org. Chart](#)
[Org. Networks](#)



[Initiatives](#)
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[Take Decision](#)
[Our Strategy](#)



[Mission Score](#)

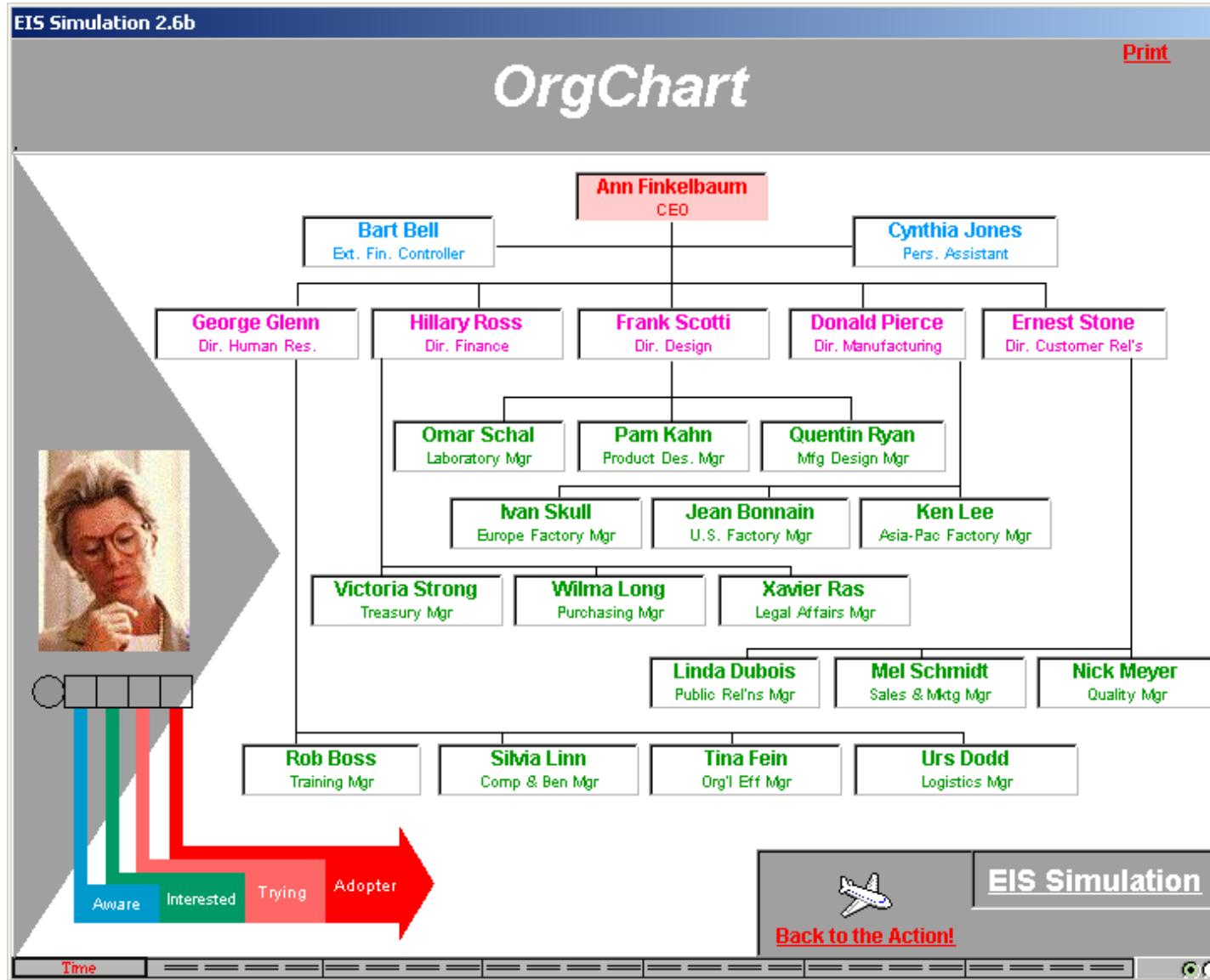
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EIS Simulation

Click on any bubble to see a picture of the person and to access more info (if available)!

Time

Teleswitches Limited (subsidiary of Eurocomm



Manager Checklist

Ann Finkelbaum	CEO
Bart Bell	External Financial Controller
Cynthia Jones	Personal Assistant
Donald Pierce	Director of Manufacturing
Ernest Stone	Director of Customer Relations
Frank Scotti	Director of Design
George Glenn	Director of Human Resources
Hillary Ross	Director of Finance
Ivan Skull	Europe Factory Manager
Jean Bonnain	U.S. Factory Manager
Ken Lee	Asia-Pacific Factory Manager
Linda Dubois	Public Relations Manager
Mel Schmidt	Sales & Marketing Manager
Nick Meyer	Quality Manager
Omar Schal	Laboratory Manager
Pam Kahn	Product Design Manager
Quentin Ryan	Manufacturing Design Manager
Rob Boss	Training Manager
Silvia Linn	Compensation & Benefits Manager
Tina Fein	Organisational Effectiveness Manager
Urs Dodd	Logistics Manager
Victoria Strong	Treasury Manager
Wilma Long	Purchasing Manager
Xavier Ras	Legal Affairs Manager

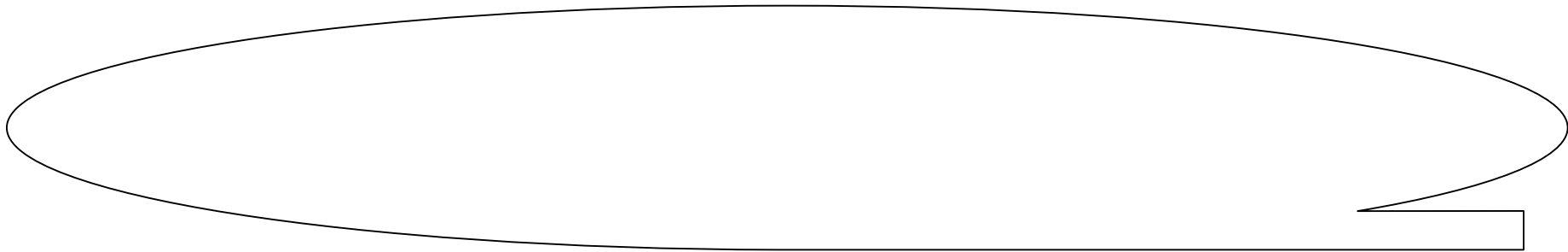
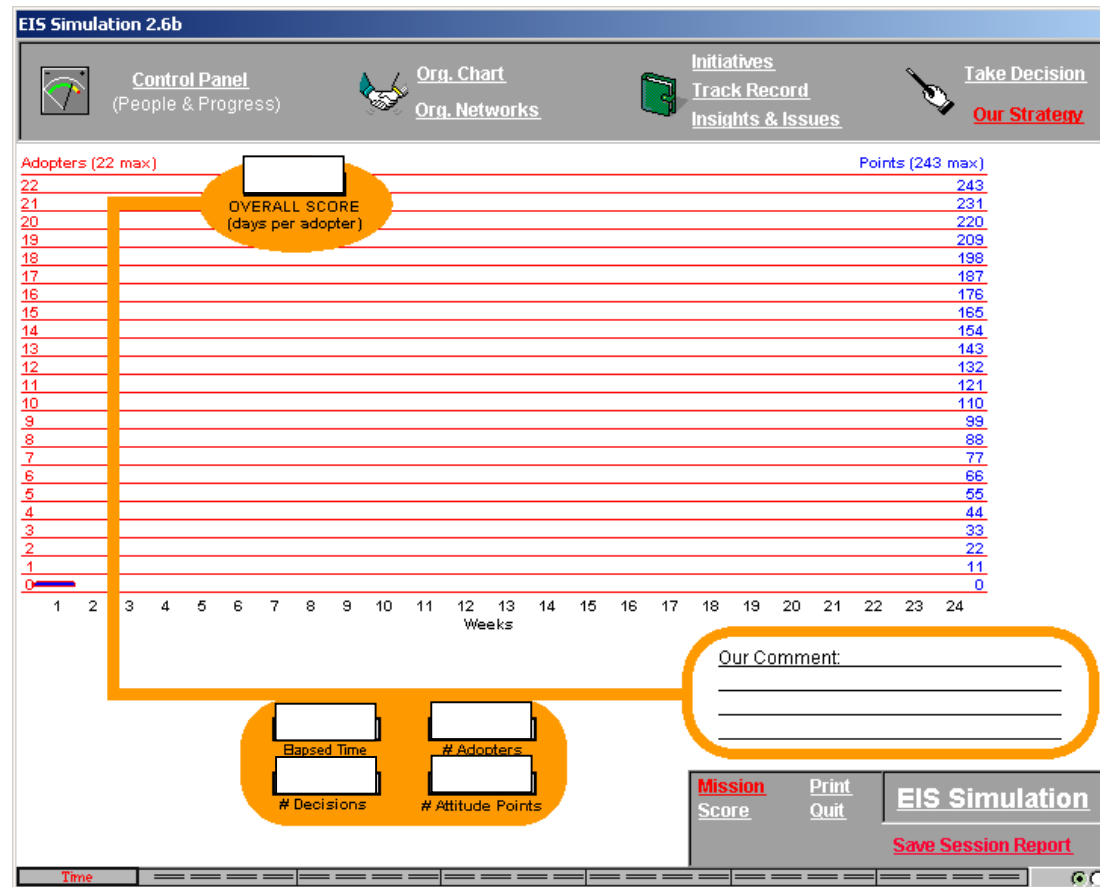
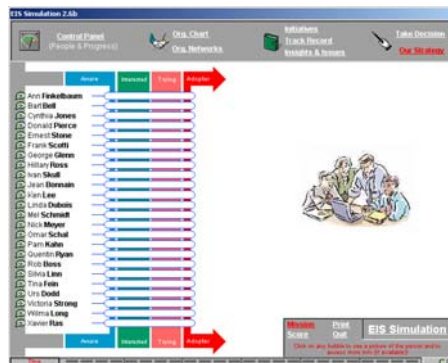
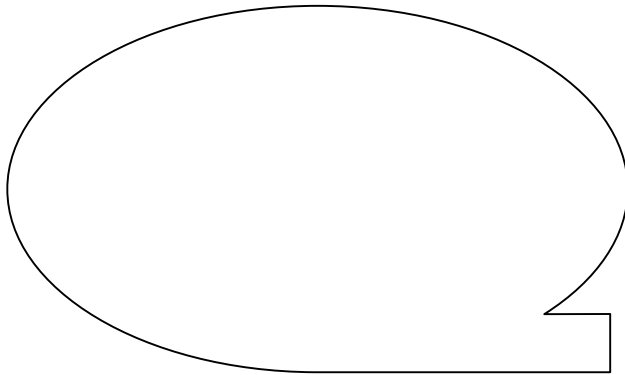
Manager & Initiative Checklist

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FROM OUR EXPERIENCE ...

DO	DON'T

Our Team





Team Insights & Issues

[Print](#)**DO s**

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DONT s

Related to Strategy

Related to Tactics

Other Relevant Points

Summarize and share here the KEY POINTS from reflecting about your experience with this Mission. Share INSIGHTS (what you think you have learned) as well as ISSUES (what you'd like to understand better).

[Back to the Action!](#)**EIS Simulation**

Time