

ALEXANDER CHERNEV

Curriculum Vitae

Kellogg School of Management, Northwestern University
2001 Sheridan Rd., Evanston, IL 60208
Phone: (847) 467-4095, Fax: (847) 491-2498
e-mail: ach@northwestern.edu

Academic Positions

Associate Professor: Kellogg School of Management,
Northwestern University, 2001 – present

Assistant Professor: Kellogg School of Management,
Northwestern University, 1998 – 2001

Visiting Assistant Professor: Kellogg School of Management,
Northwestern University, 1997 – 1998

Education

Ph.D. Marketing, Duke University, 1997

Ph.D. Psychology, Sofia University, 1990

B.A. Psychology, Sofia University, 1986

Honors and Awards

Faculty Impact Award. Given by students to faculty demonstrating “true excellence in interactions with students,” 2009

Outstanding Reviewer, Journal of Consumer Research, 2008

Early Career Contribution Award, Society for Consumer Psychology/
American Psychological Association, 2005. Given annually to
the most productive researcher in the field of consumer behavior
who has been a faculty member for less than ten years.

Fellow, Young Scholars Program, Marketing Science Institute, 2005

Outstanding Reviewer, Journal of Consumer Research, 2003

Chair’s Core Course Teaching Award, Kellogg School of Management,
2002 – 2003

Dean’s Recognition of Teaching Excellence, Kellogg School of
Management (based on student evaluations), 1998 – present

McManus Research Chair, Kellogg School of Management, 1998 –
1999, 2001 – 2002

Kraft Research Chair, Kellogg School of Management, 2000 – 2001

Fellow, American Marketing Association Doctoral Consortium, 1996

Honorable Mention, Alden G. Clayton Doctoral Dissertation Proposal
Competition, 1995

RESEARCH**Focus** Consumer Decision Behavior**Journal Articles
(Peer Reviewed)**

1. Chernev, Alexander, Ryan Hamilton, and David Gal (2011), "Competing for Consumer Identity: Limits to Self-Expression and the Perils of Lifestyle Branding," *Journal of Marketing* (May). Featured as a *Marketing Science Institute* report
2. Chernev, Alexander (2011), "The Dieter's Paradox," *Journal of Consumer Psychology* (April). Featured in *Scientific American*, *Time Magazine*, *Chicago Tribute*, *Los Angeles Times*, and *ABC*.
3. Chernev, Alexander (2011), "Semantic Anchoring in Sequential Evaluations of Vices and Virtues," *Journal of Consumer Research* (February). Featured in *Scientific American* and *New York Times*.
4. Chernev, Alexander (2011), "Product Assortment and Consumer Choice: An Interdisciplinary Review," *Review of Marketing Research*
5. Chernev, Alexander, Ulf Bockenholt and Joseph Goodman (2010), "Choice Overload: Is There Anything to It?," *Journal of Consumer Research* (October)
6. Chernev, Alexander and David Gal (2010), "Categorization Effects in Value Judgments: Averaging Bias in Evaluating Combinations of Vices and Virtues," *Journal of Marketing Research* (August), Featured in *New York Times*
7. Hamilton, Ryan and Alexander Chernev (2010), "The Impact of Product Line Extensions and Consumer Goals on the Formation of Price Image," *Journal of Marketing Research*. Featured as a *Marketing Science Institute* report
8. Chernev, Alexander and Ryan Hamilton (2009), "Assortment Size and Option Attractiveness in Consumer Choice among Retailers," *Journal of Marketing Research*. Featured in *Kellogg Insight*
9. Chernev, Alexander (2009) "Choosing versus Rejecting: The Impact of Goal-Task Compatibility on Decision Confidence," *Social Cognition* 27 (2)
10. Chernev, Alexander (2008), "The Role of Purchase Quantity in Assortment Choice: The Quantity-Matching Heuristic," *Journal of Marketing Research* (April)
11. Hamilton, Ryan, Jiewen Hong, and Alexander Chernev (2007), "Perceptual Focus Effects in Choice," *Journal of Consumer*

Research, 34 (August)

12. Chernev, Alexander (2007), "Jack of All Trades or Master of One? Product Differentiation and Compensatory Reasoning in Consumer Choice," *Journal of Consumer Research*, 34 (March). Featured in *New York Times*, *Forbes*, *Chicago Tribune*, and *Kellogg Insight*.
13. Chernev, Alexander (2006), "Articulation Compatibility in Eliciting Price Bids," *Journal of Consumer Research*, 33 (December)
14. Chernev, Alexander (2006), "Differentiation and Parity in Assortment Pricing," *Journal of Consumer Research*, 33 (September). Featured in *U.S. News & World Report* and *Kellogg Insight*
15. Chernev, Alexander (2006), "Decision Focus and Consumer Choice among Assortments," *Journal of Consumer Research*, 33 (June)
16. Chernev, Alexander (2005), "Context Effects without a Context: Attribute Balance as a Reason for Choice," *Journal of Consumer Research*, 32 (September)
17. Chernev, Alexander (2005), "Feature Complementarity and Assortment in Choice," *Journal of Consumer Research*, 31 (March)
18. Chernev, Alexander (2004), "Goal Orientation and Consumer Preference for the Status Quo," *Journal of Consumer Research*, 31 (December)
19. Chernev, Alexander (2004), "Extremeness Aversion and Attribute-Balance Effects in Choice," *Journal of Consumer Research*, 31 (September)
20. Chernev, Alexander (2004), "Goal-Attribute Compatibility in Consumer Choice," *Journal of Consumer Psychology*, 14 (1&2)
21. Chernev, Alexander (2003), "When More is Less and Less is More: The Role of Ideal Point Availability and Assortment in Choice," *Journal of Consumer Research*, 30 (September)
22. Chernev, Alexander (2003), "Product Assortment and Individual Decision Processes," *Journal of Personality and Social Psychology*, 85 (June). Featured in *Monitor on Psychology*
23. Chernev, Alexander (2003), "Reverse Pricing and Online Price Elicitation Strategies in Consumer Choice," *Journal of Consumer Psychology* 13 (1&2)
24. Chernev, Alexander and Gregory Carpenter (2001), "The Role of

Market Efficiency Intuitions in Consumer Choice: A Case of Compensatory Inferences,” *Journal of Marketing Research*, 38 (August)

25. Chernev, Alexander (2001), “The Impact of Common Features on Consumer Preferences: A Case of Confirmatory Reasoning,” *Journal of Consumer Research*, 27 (March)
26. Chernev, Alexander (1997), “The Effect of Common Features on Brand Choice: Moderating Role of Attribute Importance,” *Journal of Consumer Research*, 23 (March)
- Articles, Books and Book Chapters**
27. Chernev, Alexander (2011), “When More Is Less and Less Is More: The Psychology of Managing Product Assortments,” *Marketing Intelligence Review* (May)
28. Hamilton, Ryan and Alexander Chernev (2010), “Managing Product Assortments: Insights from Consumer Psychology,” in *Kellogg on Marketing*, 2nd ed. (Editors Alice Tybout and Bobby Calder). New York, NY: Wiley.
29. Chernev, Alexander and Pierre Chandon (2010), "Calorie Estimation Biases in Consumer Choice," in *Leveraging Consumer Psychology for Effective Health Communications* (Editors: Rajeev Batra, Punam Keller, Victor Strecher), M.E. Sharpe: Armonk, NY
30. Chernev, Alexander and Ryan Hamilton (2008), “Compensatory Reasoning in Choice,” *The Social Psychology of Consumer Behavior, Frontiers of Social Psychology* (Editors: Arie Kruglanski & Joseph Forgas). New York, NY: Psychology Press
31. Chernev, Alexander, Michal Herzstein, and Shailendra Jain (2009), *Advances in Consumer Psychology*, v. 1, Potsdam, NY: Society for Consumer Psychology.
- Conference Articles (Refereed)**
32. Hamilton, Ryan and Alexander Chernev (2009), “The Moderating Role of Browsing and Buying Goals in Consumers’ Formation of Retailer Price Images,” *Advances in Consumer Psychology*, v. 1
33. Brough, Aaron and Alexander Chernev (2009), “Satisficing and Maximizing Strategies in Consumer Choice,” *Advances in Consumer Psychology*, v. 1
34. Chernev, Alexander (2009), “Self-Expression and Brand Identity in Consumer Choice,” *Advances in Consumer Research*, v. 36
35. Chernev, Alexander (2009), “To Indulge or Not to Indulge? Self-Regulation and Overconsumption,” *Advances in Consumer*

Research, v. 36

36. Brough, Aaron, Mathew Isaac, and Alexander Chernev (2008), "The "Sticky Choice" Bias in Sequential Decision-Making," *Advances in Consumer Research*, v. 35
37. Chernev, Alexander and Ryan Hamilton (2007), "Variety, Expectations and Choice," *Advances in Consumer Research*, v. 34
38. Chernev, Alexander and Ran Kivetz (2005), "Goals and Mindframes in Consumer Choice," *Advances in Consumer Research*, v. 32
39. Chernev, Alexander and Leigh McAlister (2005), "Assortment and Variety-Seeking in Consumer Choice," *Advances in Consumer Research*, v. 32
40. Chernev, Alexander (2004), "Context Effects in Choice," *Advances in Consumer Research*, v. 31
41. Chernev, Alexander and Christian Wheeler (2003), "The Role of Reference Points in Evaluating Price Information," *Advances in Consumer Research*, v. 30
42. Chernev, Alexander (2002) "Generating Options in Consumer Choice," *Advances in Consumer Research*, v. 29
43. Brown, Christina and Alexander Chernev (1997), "Decision Biases in Evaluating Ambiguous Information," *Advances in Consumer Research*, v. 24
44. Chernev, Alexander and Ziv Carmon (1996), "New Perspectives on Brand Differentiation," *Advances in Consumer Research*, v. 23

Working Papers

45. Brough, Aaron and Alexander Chernev (2010), "When Opposites Detract: The Impact of Categorization on Consumers' Willingness to Pay for Product Combinations"
46. Bonezzi, Andrea and Alexander Chernev (2010), "When Small Steps Become Big Leaps: Goal-Consistency Judgments and the Illusion of Goal Progress"
47. Hamilton, Ryan and Alexander Chernev (2009), "Price Image in Retail Management"
48. Sean Blair and Alexander Chernev (2010), "Doing Well by Doing Good: The Benevolent Halo of Social Goodwill"
49. Bonezzi, Andrea, Alexander Chernev, and Aaron Brough (2010), "When Two is Better than One: Polarization and Compromise in Unrestricted Choice"

**Research
Presentations**

1. "Lifestyle Branding and Limits to Self-Expression," *Consumer Strategies for Sustained Growth Conference*, INSEAD, Fontainebleau, 2011.
2. "Lifestyle Branding and Limits to Self-Expression," *Marketing Seminar Series*, University of Sydney, Sydney, Australia, 2011.
3. "Categorical Reasoning in Consumer Choice," *Marketing Seminar Series*, Melbourne Business School, Melbourne, Australia, 2011.
4. "Competing for Consumer Identity," *Marketing Seminar Series*, Monash University, Melbourne, Australia, 2011.
5. "Competing for Consumer Identity," *Marketing Brownbag Seminar*, Bond University, Queensland, Australia, 2011
6. "Lifestyle Branding and Limits to Self-Expression," *University Seminar Series*, Queensland University of Technology, Brisbane, Australia, 2011.
7. "Categorical Reasoning in Consumer Choice," *Brownbag Seminar*, University of Utah, Salt Lake City, UT, 2011.
8. "Categorical Reasoning in Consumer Choice," *Marketing Seminar Series*, University of Western Ontario, London, Ontario, 2011.
9. "Categorical Reasoning in Consumer Choice," *Research Seminar*, University of Washington, Seattle, WA, 2011.
10. "Doing Well by Doing Good: The Benevolent Halo of Social Goodwill," *Annual Conference of the Society for Consumer Psychology*, Atlanta, GA, 2011
11. "Managing Lifestyle Brands," *The Customer Insights Conference*, Yale School of Management, New Haven, CT, 2010
12. "Identity Saturation and Brand Preferences in Consumer Choice," *Academy of Marketing 6th International Conference on Brand, Identity and Corporate Reputation*, ESADE Business School, Barcelona, Spain, 2010
13. "The Finite Self, Identity Saturation, and Brand Preferences," *Research Seminar*, University of Utah, Salt Lake City, UT, 2010
14. "Decision Biases in Value Judgments," *Marketing Seminar Series*, University of Sydney, Sydney, Australia, 2010
15. "Calorie Estimation Biases in Consumer Choice," *Marketing Seminar Series*, Bond University, Queensland, Australia, 2010

16. "Customization and Decision Biases in Consumer Choice," *Annual Conference of the Association for Consumer Research*, Pittsburgh, PA, 2009
17. "Decision Biases in Value Judgments," *Advertising and Consumer Psychology Conference*, Ann Arbor, MI, 2009
18. "The Role of Consumer Goals in the Formation of Price Image," *Annual Conference of the Society for Consumer Psychology*, San Diego, CA, 2009
19. "Find and Keep or Keep Looking and Weep: Satisficing and Maximizing Strategies in Consumer Choice," *Annual Conference of the Society for Consumer Psychology*, San Diego, CA, 2009
20. "Qualitative Reasoning and Value Construction in Consumer Decision Making," *University of California San Diego / Marketing Science Institute conference Mind the Gap: New Approaches to Understanding Consumer Decision-Making*, San Diego, CA, 2009
21. "Categorization and Value Construction in Consumer Decision Making," *London Business School*, London, UK, 2008
22. "Qualitative Reasoning and Construction of Value in Sequential Judgments," *HEC*, Paris, France, 2008
23. "Boundaries of Self-Expression: Identity Overload and Brand Saturation Consumer Choice," *Annual Conference of the Association for Consumer Research*, San Francisco, CA, 2008
24. "When Virtues and Vices Collide: Stereotyping and Calorie Estimation in Consumer Choice," *Annual Conference of the Association for Consumer Research*, San Francisco, CA, 2008
25. "Qualitative Reasoning and Construction of Value in Sequential Judgments," *Kellogg Marketing Camp*, Evanston, IL, 2008
26. "Boundaries of Self-Expression: Identity Overload and Brand Saturation Consumer Choice," *INSEAD Marketing Camp*, Fontainebleau, 2008
27. "Brand Saturation Effects in Consumer Choice," *Research Seminar*, University of Miami, Miami, FL, 2008
28. "Brand Saturation Effects in Consumer Choice," *Marketing Seminar*, University of Utah, Salt Lake City, UT, 2008
29. "The 'Sticky Choice' Bias in Sequential Decision-Making," *Annual Conference of the Association for Consumer Research*, Nashville, TN, 2007

30. "Price Image Formation and Point-of-Purchase Consumer Decision Making," *Annual Conference of the Association for Consumer Research*, Nashville, TN, 2007
31. "Jack of All Trades or Master of One," *Tilburg Marketing Camp*, Tilburg, The Netherlands, 2006
32. "Jack of All Trades or Master of One," *Marketing Seminar Series*, Washington University, St. Louis, MO, 2006
33. "Too Much of a Good Thing? Option Attractiveness and Assortment Choice," *Annual Conference of the Association for Consumer Research*, Orlando, FL, 2006
34. "Too Much of a Good Thing? Option Attractiveness and Assortment Choice," *Annual Conference of the Society for Judgment and Decision Making*, Toronto, Canada, 2005
35. "Perceptual Focus Effects in Choice," *Annual Conference of the Society for Judgment and Decision Making*, Toronto, Canada, 2005
36. "Visual Reasoning in Consumer Choice," *Annual Conference of the Society for Consumer Psychology*, St. Pete Beach, FL, 2005
37. "Compensatory Reasoning in Consumer Choice," *Marketing Seminar Series*, Cornell University, Ithaca, NY, 2005
38. "Feature Complementarity and Compensatory Reasoning in Consumer Choice," *Marketing Seminar Series*, University of Pennsylvania, Philadelphia, PA, 2005
39. "Decision Focus and Consumer Choice Among Assortments," *Annual Conference of the Society for Personality and Social Psychology*, New Orleans, LA, 2005
40. "Decision Focus and Consumer Choice Among Assortments," *MSI Young Scholars Program*, Park City, UT, 2005
41. "Differentiation and Parity in Assortment Pricing," *Annual Conference of the Association for Consumer Research*, Portland, OR, 2005
42. "Decision Focus and Consumer Choice Among Assortments," *Annual Conference of the Association for Consumer Research*, Portland, OR, 2004
43. "The Price of Choice: The Benefits of Price Parity in Product Differentiation," *Biennial Behavioral Decision Research in Management Conference*, Durham, NC, 2004
44. "Feature Complementarity and Assortment in Choice," *Annual*

- Conference of the Society for Consumer Psychology*, San Francisco, CA, 2004
45. "Product Assortment and Individual Decision Processes," *Annual Conference of the Association for Consumer Research*, Toronto, Canada, 2003
 46. "Feature Complementarity, Assortment, and Choice," *Research Seminar Series*, UCSD, San Diego, CA, 2003
 47. "Extremeness Aversion and Attribute-Balance Effects in Choice," *Marketing Seminar Series*, Northwestern University, Evanston, IL, 2003
 48. "Context Effects without a Context: Scale Equivalence and Attribute Balance as Reasons for Choice," *Annual Conference of the Association for Consumer Research*, Toronto, Canada, 2003
 49. "Feature Complementarity, Assortment, and Choice," *Marketing Seminar Series*, Northwestern University, Evanston, IL, 2003
 50. "Price Elicitation Strategies in Consumer Choice," *Annual Conference of the Association for Consumer Research*, Atlanta, GA, 2002
 51. "Reverse Pricing and Price Elicitation Strategies in Choice," *Marketing Seminar Series*, Northwestern University, Evanston, IL, 2002
 52. "Generating Options in Consumer Choice," Special Session, *Annual Conference of the Association for Consumer Research*, Austin, TX, 2001
 53. "Preference Articulation in Consumer Choice," *Annual Conference of the Association for Consumer Research*, Austin, TX, 2001
 54. "When More is Less and Less is More: Product Assortment and Consumer Choice," *Marketing Seminar Series*, UCLA, Los Angeles, CA, 2001
 55. "The Impact of Ideal Point Availability and Product Assortment on Consumer Choice," *Marketing Seminar Series*, Dartmouth University, Dartmouth, NH, 2001
 56. "Product Assortment and Individual Decision Processes," *Marketing Seminar Series*, University of Chicago, Chicago, IL, 2001
 57. "Market Efficiency Inferences in Consumer Choice," *Marketing Seminar Series*, Northwestern University, Evanston, IL, 2000
 58. "The Role of Marketplace Efficiency Intuitions in Consumer Choice:

- A Case of Compensatory Inferences,” *Annual Conference of the Society for Judgment and Decision Making*, Los Angeles, CA, 1999
59. “The Role of Common Features in Choice,” *Marketing Seminar Series*, London Business School, London, UK, 1997
 60. “The Role of Common Features in Choice,” *Marketing Seminar Series*, INSEAD, Fontainebleau, France, 1997
 61. “The Impact of Shared Product Features on Consumer Brand Preferences,” *Marketing Science Conference*, Berkeley, CA, 1997
 62. “The Role of Common Features in Choice,” *Marketing Seminar Series*, University of Chicago, Chicago, IL, 1996
 63. “The Role of Common Features in Choice,” *Marketing Seminar Series*, Northwestern University, Evanston, IL, 1996
 64. “The Role of Common Features in Choice,” *Marketing Seminar Series*, University of Washington, St. Louis, MO, 1996
 65. “The Impact of Unfamiliar Product Features on Brand Choice,” *Annual Conference of the Association for Consumer Research*, Tucson, AZ, 1996
 66. “Differentiation through Similarity: The Effect of Attribute Similarity on Brand Choice,” *Annual Conference of the Association for Consumer Research*, Minneapolis, MN, 1995
 67. “Searching for Dominance: The Effects of Similarity and Attractiveness on Choice,” *Annual Conference of the Association for Consumer Research*, Minneapolis, MN, 1995
 68. “Consumer Pricing Preferences: The Role of Individual Factors,” *Annual Convention of the American Psychological Association*, New York, NY, 1995
 69. “Consumer Response to Similar Price Discounts: Implications for Brand Choice,” *MSI Conference on Behavioral Perspectives on Pricing*, Boston, MA, 1995
 70. “Evaluation of Non-Common Attributes in Consumer Decision Process: Asymmetrical Overweighing of Unique Features in Choice,” *Annual Conference of the Association for Consumer Research*, Boston, MA, 1994

Research Grants

1. “Managing Choice Overload,” *Filene Research Institute Grant* (principal investigator), 2011.
2. “Raise Price or Downsize? Unit Bias and The Asymmetric

Nature of consumer response to changes in Price versus Quantity,” *MSI Research Grant*, 2009 (principal investigator)

3. “When Brand Fortunes Collide: Brand Saturation Effects in Consumer Choice,” *MSI Research Grant*, 2008 (principal investigator)
4. “Managing Price Image through Vertical Product Line Extensions,” *MSI Research Grant*, 2007

TEACHING

Courses Taught	<ol style="list-style-type: none"> 1. Marketing Management (MBA core course) 2. Consumer Decision Theory (Ph.D.) 3. Marketing Research (EMBA) 4. Strategic Marketing (non-degree executive)
Executive Programs Taught	<ol style="list-style-type: none"> 1. Executive Development Program, Kellogg 2. Executive Management Program (EMBA), Kellogg 3. Business Management Program, Kellogg 4. Custom Programs: Microsoft, Grupo Modelo, Cheil Advertising, International Teachers Program
Managerial Books and Chapters (Selected)	<ol style="list-style-type: none"> 1. Chernev, Alexander (2009), <i>Strategic Marketing Management</i> (5th edition) 2. Chernev, Alexander (2010), <i>The Marketing Plan Handbook</i> (2nd edition) 3. Chernev, Alexander (2010), <i>Essential Marketing Concepts, Metrics, and Frameworks</i> (4th edition) 4. Hamilton, Ryan and Alexander Chernev (2010), "Managing Product Assortments: Insights from Consumer Psychology" in <i>Kellogg on Marketing</i> (2nd edition) 5. Chernev, Alexander (2004), "Strategic Customer Management" in <i>Next Generation Business Handbook</i>
Cases (Selected)	<ol style="list-style-type: none"> 1. Chernev, Alexander and Eyal Maoz (2008), <i>DuraMax: The Product Improvement Nobody Wanted</i> 2. Chernev, Alexander (2007), <i>Gillette Fusion: Building a \$1Billion Brand</i> 3. Chernev, Alexander (2007), <i>Universal Press Pricing Dilemma</i> 4. Chernev, Alexander (2007), <i>DryClean Express: Managing Dissatisfied Customers</i>

5. Chernev, Alexander (2007), *Calyx Flowers: Managing Profitable Growth*
6. Chernev, Alexander (2007), *Datril: Pioneering the Acetaminophen Market*
7. Chernev, Alexander (2002), *Marlboro Friday*
8. Chernev, Alexander (2001), *Iridium Satellite Phone: When the Pioneer Fails*
9. Chernev, Alexander (1998), *The Introduction of the New Coke*

PROFESSIONAL SERVICE

Area Editor *Journal of Marketing* (2011 – present)

Editorial Board *Journal of Consumer Research* (2002 – present)

Journal of Marketing Research (2007 – present)

Journal of Marketing (2007 – present)

Journal of Consumer Psychology (2001 – present)

International Journal of Research in Marketing (2006 – present)

Marketing Letters (2008 – present)

Journal of the Academy of Marketing Science (2010 – present)

Reviewer *Marketing Science*

Management Science

Journal of Retailing

Journal of Behavioral Decision Making

Journal of Public Policy and Marketing

Journal of Experimental Psychology: Applied

Journal of Economic Psychology

Journal of Experimental Social Psychology

Journal of Neuroscience, Psychology, and Economics

Journal of Personality and Social Psychology

Journal of Social Psychology

Organizational Behavior and Human Decision Processes

Cognition and Emotion

The International Review of Retail, Distribution, and Consumer Research
Psychological Science

Journal of Interactive Marketing
Swiss Journal of Psychology
Association for Consumer Research
Society for Consumer Psychology
Society for Judgment and Decision Making
Marketing Science Institute
European Marketing Association
National Science Foundation
Israel Science Foundation

Research Initiatives Steering Committee, *Consumer Strategies for Sustained Growth Conference*, INSEAD, Fontainebleau, 2011.

Program Committee, *Society for Consumer Psychology Annual Conference*, Atlanta, GA, 2011

Faculty, *American Marketing Association Doctoral Consortium*, Fort Worth, TX, 2010

Program Committee, *Society for Consumer Psychology Annual Conference*, St. Pete Beach, FL, 2010

Co-Chair, *Society for Consumer Psychology Annual Conference*, San Diego, CA, 2009

Co-Chair, *Society for Consumer Psychology Doctoral Consortium*, San Diego, CA, 2009

Co-Editor, *Advances in Consumer Psychology* (inaugural issue)

Faculty, *Society for Consumer Psychology Doctoral Consortium*, San Diego, CA, 2009

Program Committee, *Association for Consumer Research Annual Conference*, San Francisco, CA, 2008

Faculty, *Association for Consumer Research Doctoral Consortium*, San Francisco, CA, 2008

Co-Chair, *Marketing Science Institute – Journal of Consumer Psychology Research Competition on Product Assortment and Variety-Seeking Behavior 2003 – 2004*

Chair, *Association for Consumer Research Annual Conference special sessions 1996, 1997, 2001 – 2006, 2008*

Chair, *Society for Consumer Psychology Annual Conference special sessions 2004, 2005*

Roundtable, *Association for Consumer Research* Annual Conference 2004

University Northwestern University graduate faculty (member) 2000 – present

Service

Kellogg marketing case competition (judge) 2003 – present

Marketing Ph.D. Program (coordinator) 2005 – 2008

Kellogg Doctoral Committee (member) 2005 – 2008

Kellogg Research Computing Committee (member) 2001 – 2009

AMA faculty recruiting (coordinator-behavioral area) 2003

Haring consortium (faculty representative) 2003

Kellogg Personnel Committee (observer) 2001 – 2002

Marketing department seminar series (coordinator) 2000 – 2001

Professional *American Marketing Association* | *Association for Consumer Research*

Affiliations

Society for Judgment and Decision Making | *Society for Consumer Research*